WHITEHORSE CITY COUNCIL

'YOUR SAY' SUMMARY

Whitehorse community survey and written responses to:

Amendment GC248:
Burwood SRLA Structure Planning area

Amendment C255WHSE:
Box Hill SRLA Structure Planning area

Prepared by Whitehorse City Council

19 May 2025

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EXECUTIVE SUMMARY

The Suburban Rail Loop Authority (SRLA) is the planning authority for land bounded by the Box Hill and Burwood SRLA Planning Area Declaration (PAD) boundary.

The SRLA is leading the amendment to the Whitehorse Planning Scheme and has prepared draft structure plans. Council's role in the proposal is as a key stakeholder and not as the planning authority.

In response to the SRLA led Planning Scheme Amendments and as a means of ensuring Council's advocacy position is current, Council has undertaken its own engagement process by directly notifying owners and occupiers within the Burwood and Box Hill PAD boundary. Notification encompassed letter-boxing a flyer, notification in the April 2025 'Whitehorse News', a survey and further information on Council's website and weekend community 'pop-ups'.

Whilst the SRLA led amendments were open for submissions between Monday 17 March and Tuesday 22 April 2025 through the Engage Victoria website, Council's engagement period was longer: the on-line survey (which sought feedback on the SRLA proposal) was open for a 6-week period between the 17 March to the 30 April 2025. This was to ensure the community had time to respond to the proposal given the Easter and other public and school holidays during this time.

SURVEY
140 respondents to the Box Hill survey
94 respondents to the Burwood survey
6 open letters

FLYERS
Box Hill - 9,520
Burwood - 15,545

Whitehorse News April 2025 Edition.

WEBSITE VISITS
2,259 views

Survey questions with corresponding totals are appended.

Key themes from the findings are summarized in Figure 1 below:

Figure 1: Key Themes

Key findings for Box Hill

The majority of respondents were in the 55+ age group.

Whilst these respondents valued family homes in their community they also recognised the need for aged care and retirement options, social housing and key worker housing.

The respondents expressed a concern about ‘over development’ associated with multi-level apartments and the loss of the quality of the neighbourhood.

58% of respondents highly valued libraries with aquatic centres and sporting fields also being a very high priority.

The majority of respondents thought that the Box Hill structure plan did not adequately plan for community facilities or open space and that large parks, followed by medium sized parks and walking and cycling links, were the most important type of open space that needed to be carefully planned.

Respondents were very specific about the types of commercial and retail services they thought would provide an improved retail and commercial offering. A higher quality retail experience was a key theme with respondents, along with cinemas, outdoor eating, wine bars and a reduction in fast food restaurants. Other suggestions included discount department stores (Kmart), small electrical stores and clothing including women’s fashion, men’s wear and shoe shops and improved parking which allowed for 2-hours for free, so that people could do their weekly shopping.

The hospital and education sectors were seen as having a distinct advantage to the local area with opportunities to support local businesses including specialist practitioners and services that cater to hospital visitors. Respondents also recognised the valuable opportunity that the Box Hill Institute TAFE offered by local training.

Respondents felt that the central Box Hill area felt unsafe and was too crowded. An improved public realm was needed where visitors and the local community could enjoy the outdoors/green spaces in a more relaxed way. Many respondents felt that there are too many apartments which created a feeling of congestion. The local shopping centres were also not inviting: they lacked brightness/natural light and a sense of calm. There was also a concern about losing the natural beauty and urban soul of the area and not being able to 'get it back', once it had gone because of too much development.

With regard to the natural environment 87% of respondents were concerned about loss of trees and 69% were concerned about traffic congestion and transport emissions. 76% were concerned about water pollution in local waterways. The high wind levels and not enough shade due to the removal of trees was also a concern. Some respondents wanted to ensure that new and existing homes were environmentally sustainable with access to solar power and water tanks.

With regard to connections, respondents wanted the Box Hill station and the bus interchange to be welcoming and comfortable. With regard to the bus interchange, nearly 60% thought that it was uncomfortable with no toilets and limited seating and shelter. 50% of respondents felt unsafe and the same proportion thought that it lacked accessibility. Respondents also thought that there should be more train services and that there were too many express trains that did not stop at local stations. Respondents did not support large amounts of car parking due to existing congestion. Despite this over 76% of respondents mainly used a car for their main mode of transport.

Conclusion

In conclusion the key messages that Council should consider in its response to the SRL Box Hill structure plan and Planning scheme Amendment were:

- plan for homes for families, key workers and affordable housing and concerned that there are too many high-rise apartments in the area;
- limit excessive building heights;
- adequately plan for community facilities particularly large and medium sized parks and active open space, libraries and aquatic centres;
- improve the downtown experience by creating more spaces for outdoor dining that are sheltered from the wind and rain and receive direct sunlight;
- expand the types of retail offering from weekly groceries, fresh food and fast food/ cafes to clothing, electrical, discount department stores;
- improve the quality of the cultural experience of Box Hill by providing more entertainment options such as cinemas, a wine bars and outdoor eating;
- improve perceptions of community safety through better lighting and a high quality of public realm that is calmer and feels less congested;
- offer free 2-hour parking for weekly food shoppers but discourage private car users in general;
- promote the TAFE (Box Hill Institute) as an education centre in the local area;
- encourage specialist businesses and medical services associated with the hospital precinct;
- protect trees, greenery and biodiversity;
- limit the amount of traffic congestion;
- encourage solar power and water tanks to homes;
- improve/ rebuild the Box Hill bus interchange given its poor accessibility, lack of toilets and community safety concerns; and
- provide improved train time tabling.

Key findings for Burwood

Nearly 50% of respondents were between the ages of 35 and 54 years old with the remaining majority over 55 years old. Significantly 87% of respondents valued the need for family homes in their community. Whilst there was also a recognition for the need for apartments, social and key worker housing, aged care and retirement options, there were also concerns about there being too many apartments and poorly run rooming houses which needed greater regulation.

52% of respondents highly valued libraries with aquatic centres (38%), sporting grounds and pavilions (46%) and neighbourhood houses, kindergartens and facilities for the elderly were also a priority.

66% of respondents thought that the Burwood structure plan did not adequately plan for community facilities or open space. 78% of respondents thought that large parks, followed by medium sized parks, waterway reserves (Gardiners Creek) and walking and cycling links were the most important type of open space that needed to be carefully planned.

Respondents valued strip shopping and placed a lesser value on destination shopping. They wanted more local shops, entertainment including wine bars and a new shopping precinct at the SRL Burwood station area. It was suggested that more affordable retail floor space could encourage local businesses and innovation if it were close to public transport. These initiatives could provide for local trades, weekly food shopping and local entertainment options.

Respondents noted the need for more primary and secondary schools (specifically, student capacity and options of education type).

With regard to the environment, 88% of respondents were concerned about loss of trees and 31% were concerned about traffic congestion and transport emissions. 45% were concerned about water pollution in local waterways. Sustainable infrastructure including more green spaces in the public realm was seen as a way of protecting the high-quality Australian lifestyle that the suburb currently has.

For the public realm, respondents wanted slower traffic to create safer roads for cyclists, children and pedestrians. Walking up to 1km to the proposed Burwood train station was considered too far. There were even suggestions to remove bike lanes from the roads to free up road space for cars and to provide better traffic management. (This response may directly relate to the existing lower density suburban lifestyle currently enjoyed by Burwood residents.)

With regard to connections, 91% of respondents used a private car as the main transport type. Respondents noted the need for improved public transport connections including improved tram services. The proposed Burwood station

serving Deakin University and Mt.Scopus Memorial College was regarded as being very positive.

Conclusion

In conclusion the key messages that Council should consider in its response to the SRL Burwood precinct plan and Planning scheme Amendment are to:

- plan for homes for families, apartments, key workers and affordable housing;
- plan for community facilities particularly large and medium sized parks and active open space, libraries and aquatic centres, sporting pavilions, neighbourhood houses and facilities for the elderly;
- create liveable outdoor spaces in and around the proposed SRL Burwood station hub that are safe and walkable and have reduced traffic congestion;
- support strip shopping and at the same time provide a new shopping destination at the proposed SRL Burwood station hub that provides a range of retail and entertainment options;
- increase the provision and options of primary and secondary education;
- protect trees, greenery and biodiversity including the quality of Gardiners Creek ; and
- limit the amount of traffic congestion.

1. Whitehorse City Council engagement approach

The SRLA is the planning authority for land bounded by the Box Hill and Burwood SRLA Planning Area Declaration (PAD) boundary.

The SRLA is leading the amendment to the Whitehorse Planning Scheme and has prepared draft structure plans (red boundary). Council's role in the proposal is as a key stakeholder and not as the planning authority.

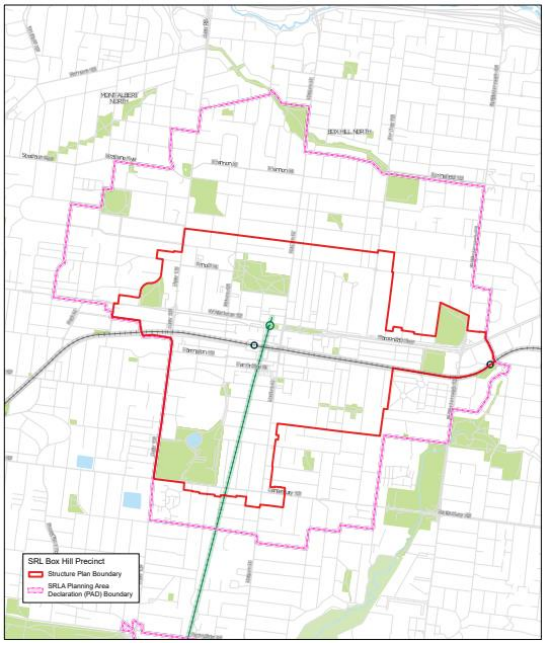


Figure 2: SRL Box Hill planning area
(Source: SRLA, 2025)

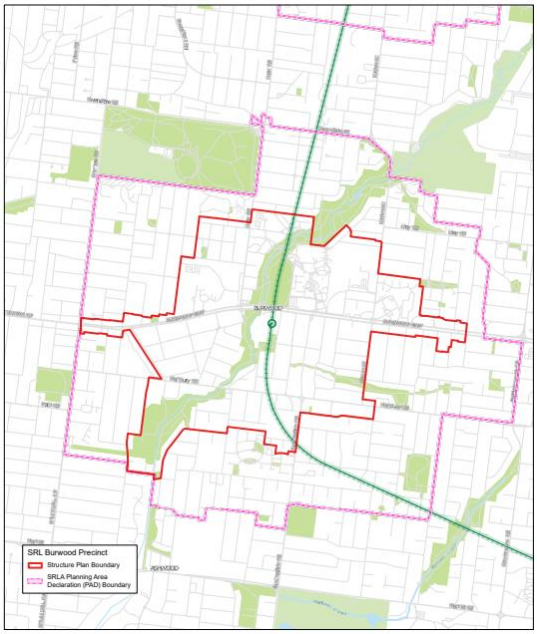


Figure 3: SRL Burwood planning area
(Source: SRLA, 2025)

1.1 Why Council is engaging with the community on the SRL led project

As a means of ensuring our advocacy position is current, Council has undertaken its own engagement process. Key matters encompass:

Matter	Commentary
2024 community engagement needs refreshing	Whitehorse undertook community engagement on the SRL Precinct Key Directions in early 2024 which was endorsed by Council in June 2024. Further engagement was needed given the release of the SRLA's draft Planning Scheme Amendments and structure plans

Matter	Commentary
Council's policy settings do not plan for this level of change	Council has 'policy gaps' where our current policy settings do not anticipate the levels of population growth and urban transformation proposed by SRLA. A new Council Plan is still in development and may differ from the draft SRLA Implementation Plans.
Accessing Engage Victoria submissions	At the conclusion of the SRLA led exhibition process Council may not have access to the Engage Victoria submissions, or they may be heavily redacted and not be available until a later time.
How the engagement findings will be used	The key engagement findings will be used to inform Council's advocacy position and later its submission to the Ministerial Advisory Committee that is likely to occur in late 2025.

Potential community impacts that Council considered include:

- A change in the amenity and liveability of the Box Hill and Burwood neighbourhoods given significant increases in population and development densities.
- An under provision of open space and community infrastructure including active transport linkages and infrastructure as the populations increase over time and the time lag it takes to deliver infrastructure.
- Disruptions to local movement and amenity caused by a long construction programme and the potential negative impact on the local economy particularly in the Box Hill commercial area.
- A reduction in overall tree canopy cover resulting in increases in the urban heat island effect and a reduction in the quality of biodiversity.

1.2 How Council engaged

Key components of the Council led Engagement Strategy, and their purpose encompass:

Action	Purpose
Flyers	Notifying: Flyers were distributed within the declared SRLA planning area (pink bounded area on Figures 1 and 2)

Action	Purpose
	Total flyers distributed: Box Hill: 9,520. Burwood: 15,545. The flyers explained that Council is not the proponent, and that Council want its submission to SRLA to consider current community needs and priorities.
***Pop ups at Burwood and Box Hill (5 &* 6 April 2025)**	Notifying and engaging: Weekend pop ups in Box Hill and Burwood provided a 'face to face' opportunity for the community to speak directly with council officers and to understand the impacts of the SRLA proposal.
Online Your Say survey and 'Write to us'	Engaging and seeking feedback The survey and written feedback to Council will ensure community priorities are reflected in Council's advocacy position and submission to the forthcoming Advisory Committee anticipated later in the year.
Social media	Notifying: The survey and pop ups were promoted through our social media platforms. Council's web site was updated (There were 2,259 visits during the engagement period) Notification appeared in the Whitehorse News in the April 2925 edition.

This report provides a summary of outcomes of the *Online Survey and 'Write to us'* engagement actions.

1.3 Engagement time frames

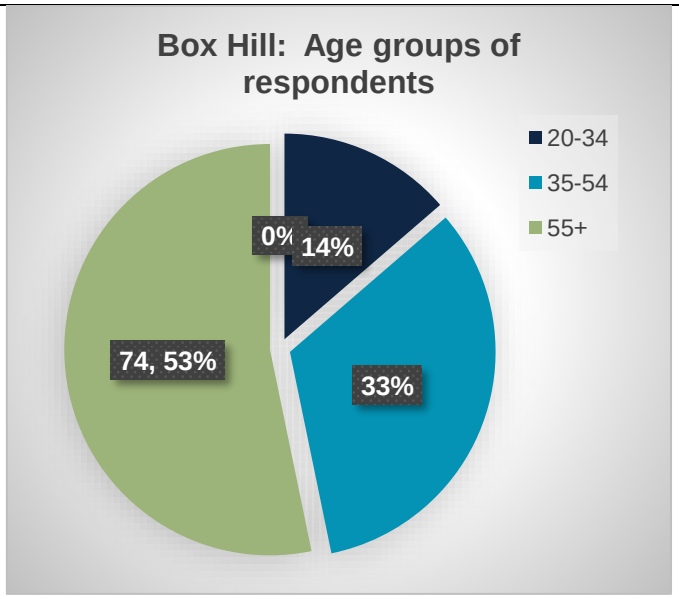
The SRLA led amendments were open for submissions between Monday 17 March and Tuesday 22 April 2025 through the Engage Victoria website.

Council's engagement period was longer: the on-line survey (which sought feedback on the SRLA proposal) was open for a 6-week period (17 March 2025 to the 30 April 2025) to ensure the community had time to respond to the proposal given the Easter and other public and school holidays during this time.

Time frame	Action by SRLA	Action by Council
17 March 2025	Exhibition of Planning Scheme Amendment (PSA) opens	Engagement on the Planning Scheme Amendment opens where Council is seeking responses to inform its own advocacy position
14 April 2025		Council meeting where it decides to make a high-level submission to the SRLA proposal (draft structure plans, draft implementation plans, Planning Scheme Amendment and other associated documents)
22 April 2025	Exhibition of Planning Scheme Amendment (PSA) closes	
30 April 2025		Engagement on the Planning Scheme Amendment closes
Where we are now: May 2025 This summary report will be placed on Council's website.		
Late 2025	Advisory Committee appointed by the Minister for Planning to consider submissions and prepare a report.	
2026	It is intended that the structure plans will be finalised, and the Planning Scheme Amendment gazetted (comes into effect)	Ongoing updates by Council to the community as required.

2. Engagement findings

2.1 Box Hill on-line survey

Total number of respondents:	140
Where the respondents lived	46% lived inside the Box Hill Structure Plan area 54% lived outside the Box Hill Structure Plan area
Gender breakdown	Male: 49% Female 48%, Non binary <1% Other <3%
Age group breakdown	 Approximately 75% were over 55 years old. There were no respondents under 20 years old

Housing

- 55% of respondents thought that the structure plans adequately planned for housing options in Box Hill.
- 72% of respondents wanted more family homes.
- Respondents on other housing types: Key worker housing (24%) , social housing (30%) , aged care (26%) and retirement (32%) were also important.

Community infrastructure

- 58% of respondents thought that libraries were the most important community facility with other important community facilities being aquatic centres (43% or

respondents) and sports grounds and pavilions (44%). Other important facilities included neighbourhood houses and community centres (32%) and facilities for the elderly (29%).

- 72 % of respondents thought that the structure plans did not adequately plan for community facilities.
- In terms of open space, 79% of respondents thought that large parks and reserves were the most important type of open space to them. 58% thought that medium parks were important and that 50% thought that walking and cycling links were important.
- 76% of respondents thought that the structure plans did not adequately plan for open space for the future.

<u>Summary of open text responses</u>

Retail experience:

- Develop a cinema, high quality retail and more shopping choice such as clothing, men's wear, small electrical, K mart, shoe shops, wine bars, high tech businesses.
- Outdoor eating.
- Reduce reliance on fast food and restaurants.
- Better parking including 2-hour free parking so that people can do their weekly shopping at Box Hill.

Quality of the urban environment

- High end innovation driven businesses, high end hospitality.
- Box Hill is run down and not a good shopping experience.
- Safer with improved natural surveillance.
- The area is losing its soul: too many high-rises.
- More greenery needed, a local library and places to sit and eat lunch.

Education and hospital sectors:

- Improve relationship between hospital and TAFE .
- Continue to expand education sectors.

Social and cultural

- More cultural choices.
- A local library, an art gallery in the heart of Box Hill.

Connections:

- Box Hill bus interchange escalators often out of service. Better bus connections will bring people to the centre.

- Reduce congestion.

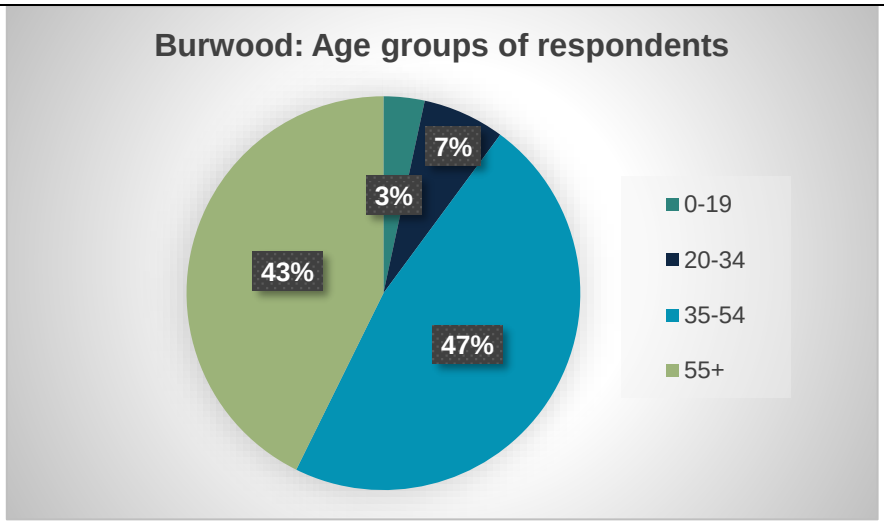
Environment

- Top 3 environmental issues:87% loss of trees and green spaces, 69% traffic congestion and transport emissions and 50% loss of native wildlife and biodiversity.
- 89% of respondents were very concerned about the loss of trees and green spaces in Box Hill.
- 76% were concerned about water related issues and pollution in creeks.
- 72% were concerned about loss of natural habitats and wildlife.

Transport

- 76% of respondents used a private car as the main transport type.
- 41% mainly used the train and 38% mainly walked.
- To encourage mode shift, form the private car to walking, riding a bike or using more public transport 46% thought that better public transport timetabling would assist them to switch and 39% through that safe off-road bicycle connections.
- With regard to the Box Hill bus interchange respondents had the following experiences difficult to find (37%), not accessible for everyone (51%), do not feel safe 95%), not easy or safe to walk to cycle to (50%), found it to be uncomfortable (57%) limited seating and shelter, no toilets, and congested (40%).
- Disapproval of the SRL project in general in terms of construction costs, potential windfall tax implications and disruptions, and failure to see the benefits of the rail tunnel project.

2.2 Burwood on-line survey

Total number of respondents:	94
Where the respondents lived	66% lived inside the Burwood Structure Plan area 34% lived outside the Burwood Structure Plan area
Gender breakdown	Male: 41.5% Female 54.5%, Nonbinary 1% Other 3%
Age group breakdown	 Nearly 50% were between the ages of 35 and 54 years old. The remaining majority were over 55 years old.

Housing

- 57% of respondents thought that the structure plans adequately planned for housing options in Burwood.
- 87% of respondents wanted more family homes.
- Respondents on other housing types: Apartments (22%), social housing (12%) , aged care (21%), retirement (22%) and student housing (16%) were less important.

Community infrastructure

- 52% of respondents thought that libraries were the most important community facility with other important community facilities being aquatic centres (38% or

respondents) and sports grounds and pavilions (46%). Other important facilities included outdoor sports courts and pavilions (30%) neighbourhood houses and community centres (25%), kindergartens (20%) and facilities for the elderly (26%).

- There were concerns about the need for the expansion of primary and secondary schools.
- 66 % of respondents thought that the structure plans did not adequately plan for community facilities.
- In terms of open space, 78% of respondents thought that large parks and reserves were the most important type of open space to them. 63% thought that waterway reserves such as Gardiners Creek were important and 48% thought that walking and cycling links were important.
- 60% of respondents thought that the structure plans did not adequately plan for open space for the future.

<u>Summary of open text responses</u>

Retail experience:

- More active local shopping around the area.
- Strip shopping, not destination shopping.
- An undercover shopping centre close to the corner of Toorak Road and Burwood Highway.
- Local shops, bars and a new shopping area at the SRL station.
- Make parking easy.
- High density housing is good for the economy.

Quality of the urban environment

- Quality of life is very important and a balanced approach to community services, industry, office and retail in communities.

Education sectors:

- There is a shortage of primary and secondary schools.

Social and homes

- Greater regulation of rooming houses and development.
- Support families.
- Fewer apartments.
- Utilise existing vacant properties.
- The need for high levels of community safety.

Local business

- Support local trades and promote local business close to public transport.
- Utilise existing vacant properties.

Connections

- Better connections including trams.

<u>Environment</u>

- Top 3 environmental issues:30% loss of trees and green spaces, 31% traffic congestion and transport emissions and 18% loss of native wildlife and biodiversity.
- 88% of respondents were very concerned about the loss of trees and green spaces in Box Hill.
- 45% were concerned about water related issues and pollution in creeks. Other concerns about environmental water included 29% of respondents were concerned about loss of natural habitats for wildlife and 20% were concerned about flooding and stormwater runoff.

<u>Transport</u>

- 91% of respondents used a private car as the main transport type.
- 27% mainly used the train and 28% used the tram and 21% mainly walked. (Note that although 21% of respondents marked ‘Other’ in the survey the comments included notes about the respondent being elderly and needing their car/ already use public transport, needing a private car for multi trip journeys (with children) and covered walkways to the station.
- The proposed distances from the Burwood station for the precinct are too far and not walkable.
- Traffic congestion is increasingly becoming an issue on main roads in particular.
- Disapproval of the SRL project in general in terms of construction costs, potential windfall tax implications and disruptions, and failure to see the benefits of the rail tunnel project.

2.3 Written responses

Given the high take up of utilising the survey format, only 6 written responses were received from individuals and organisations. Specific issues raised in these responses are summarised below.

Issue	Key matters
Inadequate community engagement	There has been inadequate time frames to evaluate the technical documentation provided as part of the amendment.
Negative impact on neighbourhood character	Potential overdevelopment of residential areas due to the weaker planning controls and inadequate protection of large trees which play an important role in the quality of our neighbourhoods. The zero lot lines in areas such as Box Hill will create narrow canyons and an unpleasant, cold and overshadowed public realm. They do not allow for large trees to grow or be retained.
Protection of large trees and canopy targets	Tree protection plays a key role in retaining neighbourhood character and responding to climate change through achieving 30% canopy cover in neighbourhoods.
Protection of Gardiners Creek as a park and a rich biodiverse corridor.	Gardiners Creek is a rich biodiverse corridor that is a high use linear parkland which provides positive health benefits to the local community. There is a need to protect 'life affirming' qualities and to protect it as a park. Future development should not encroach on this rich biodiverse corridor. The SRLA need to respond to potential negative impacts such as (i) excessive wind patterns and rainfall, (ii) reduced direct sunlight, (iii) night time light spill and noise pollution.
The undersupply of housing in the precincts is not due to planning inefficiencies	A combination of land banking, speculative activity and rising building costs are the reasons key sites in the SRL precincts have not been developed. There are many approved developments in Whitehorse that have not been built and have been vacant for many years.
Funding and delivery of local infrastructure	The Voluntary Benefit Uplift Framework does not quantify what the specific benefits will be delivered and in what locations.

Issue	Key matters
Impacts of increased stormwater on the Gardiners Creek	The increased stormwater potentially running into the Gardiners Creek corridor should not impact on the area's sensitive biodiversity.
Linkages	The structure plans do not provide an effective integrated active transport solution. The proposed grade separated pedestrian link at Thurston Street across the rail corridor is noted as a long term action. Providing options for walkers and wheelers to cross the rail corridor and to promote mode shift must be enabled through funded infrastructure. The better 'fit for purpose' bus interchange at Box Hill is needed, particularly as the current inefficiencies will be magnified as the population grows. Fund rapid buses. The SRLA should commit to purchasing land in the Lundgren chain to connect land parcels within this open space corridor and onto the Gardiners Creek. Duplicate the Lilydale Rail line to increase capacity and to enhance connectivity with the future SRL line. Planning for the Gardiners Creek corridor to become a 'strategic cycling corridor; is not supported. There are currently many users of this corridor. Large numbers of cyclists will require a second path which will effectively be non-walkable path and will also negatively impact on biodiversity and the parkland setting.
Car parking needs to be improved servicing the Gardiners Creek corridor	Extensions and improvements to the existing car parking facilities servicing Gardiners Creek trail at Station Street and Fletcher Parade entrances are needed for the elderly, families with prams and dog walkers.
Wind impacts	The modelling needs to be more comprehensive and include downstream turbulence impacts of development proposals as well as impacts on private open space (balconies).
Community impacts as a result of the construction works	The community will be significantly impacted by the construction of the SRL project resulting in road closures and forced closures local Box Hill businesses.

Issue	Key matters
Concern about SRL project funding	Clarity is sought on how the project will be funded in the absence of federal funding. There is concern that the taxes charged on developers will stymie development.
Concern about increased taxes	The rezoning to Precinct Zone will generate an obligation to pay tax.
Planning controls will not be effective and will fail future communities	The claim for increased residential density in the middle suburbs to cater for more housing is false. The risks are the loss of liveability and neighbourhood character with site consolidation. Over development on narrow streets which also serve as bus routes can lead to a reduction in the number of on-street parking spaces. The loss of controls including heritage protection, the Significant Landscape Overlay 9 and the Vegetation Protection Overlay will not generate good planning outcomes. Excessive building heights will result in overshadowing of public space. One submitter did not want their property rezoned to Precinct Zone as they believed that it is too small for redevelopment. The submitter also thought that additional adjacent sites fronting Burwood Highway (between the Roslyn Street local park and PLC) should also be protected from excessive heights and not included in the Precinct zone. They thought that building heights along this section of Burwood Highway should not exceed 4 storeys.
Acquire land for public schools	Public primary and secondary schools are lacking in Box Hill and Burwood.

3. SURVEY RESULTS

Your Say Whitehorse

Report Type: Form Results Summary
Date Range: 24-03-2025 - 30-04-2025
Exported: 01-05-2025 13:53:12

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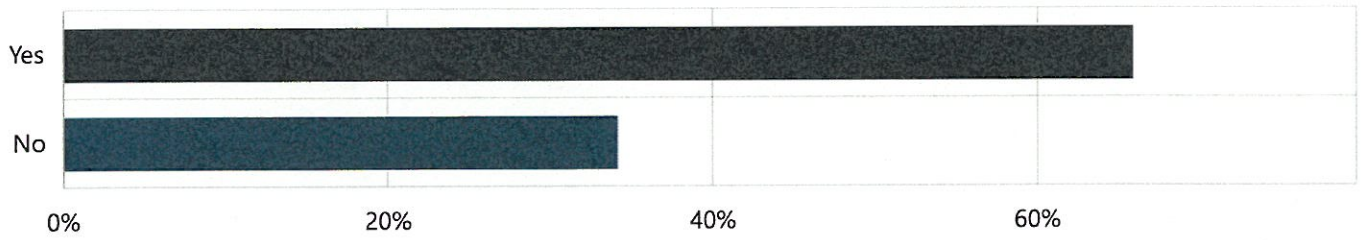
Untitled
Suburban Rail Loop (SRL) Precinct planning

BURWOOD

88	94
Contributors	Contributions

Contribution Summary

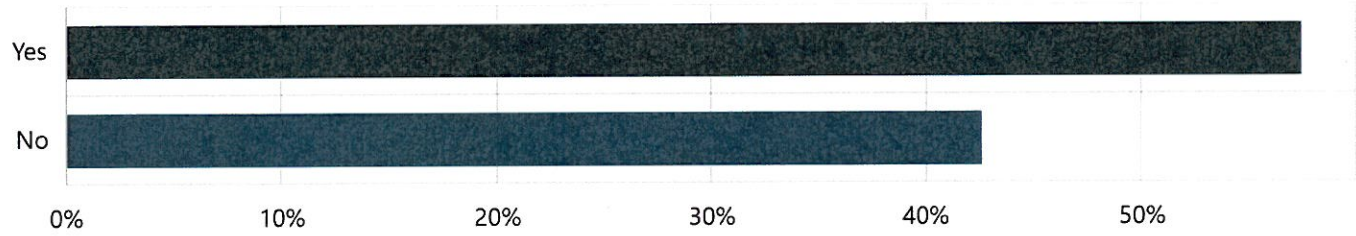
1. Do you live in the Burwood Structure Plan area shown on the map (red boundary)? Required
Multi Choice | Skipped: 0 | Answered: 94 (100%)



Answer choices	Percent	Count
Yes	65.96%	62
No	34.04%	32
Total	**100.00%**	**94**

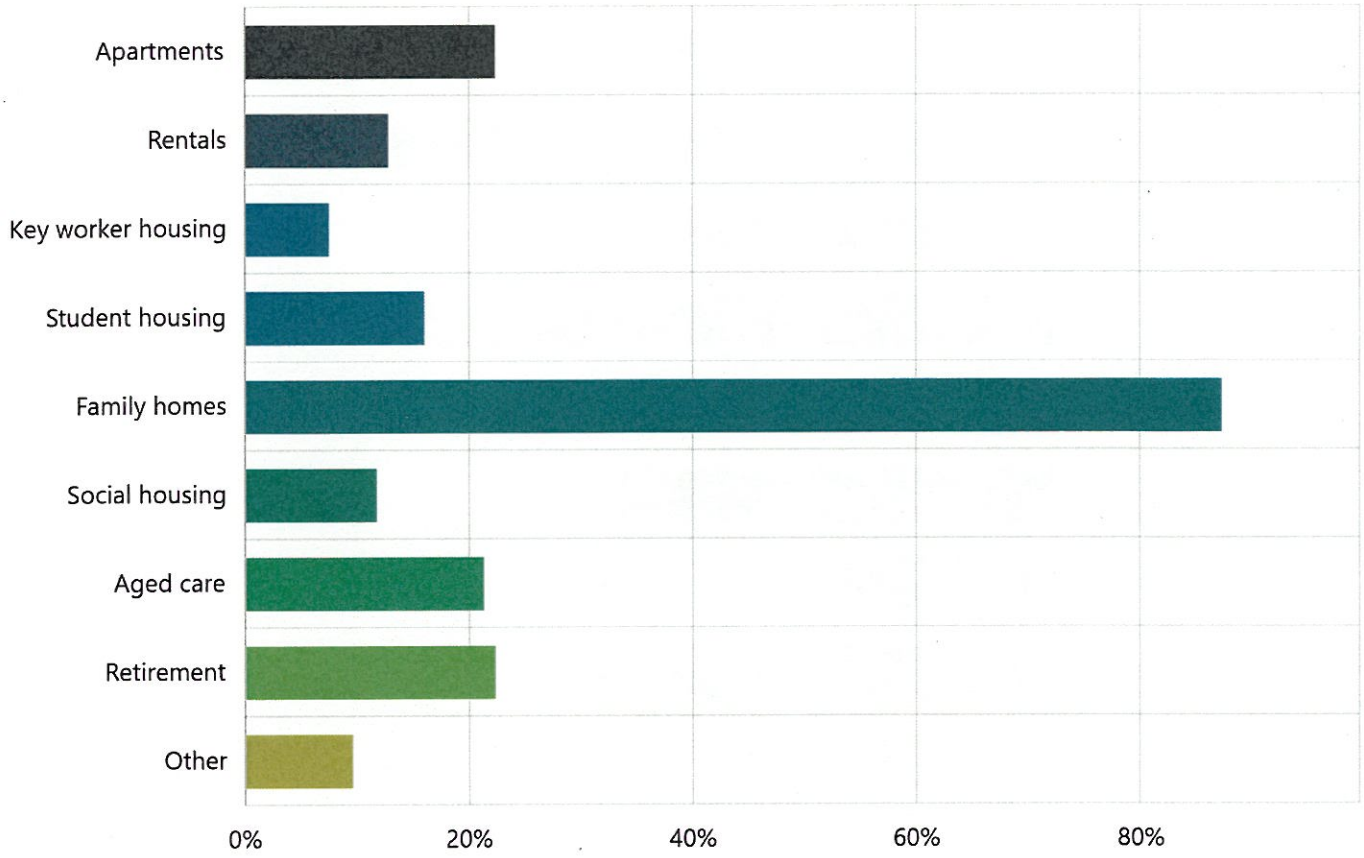
2. Does the structure plan provide adequate housing options in Burwood? Required

Multi Choice | Skipped: 0 | Answered: 94 (100%)



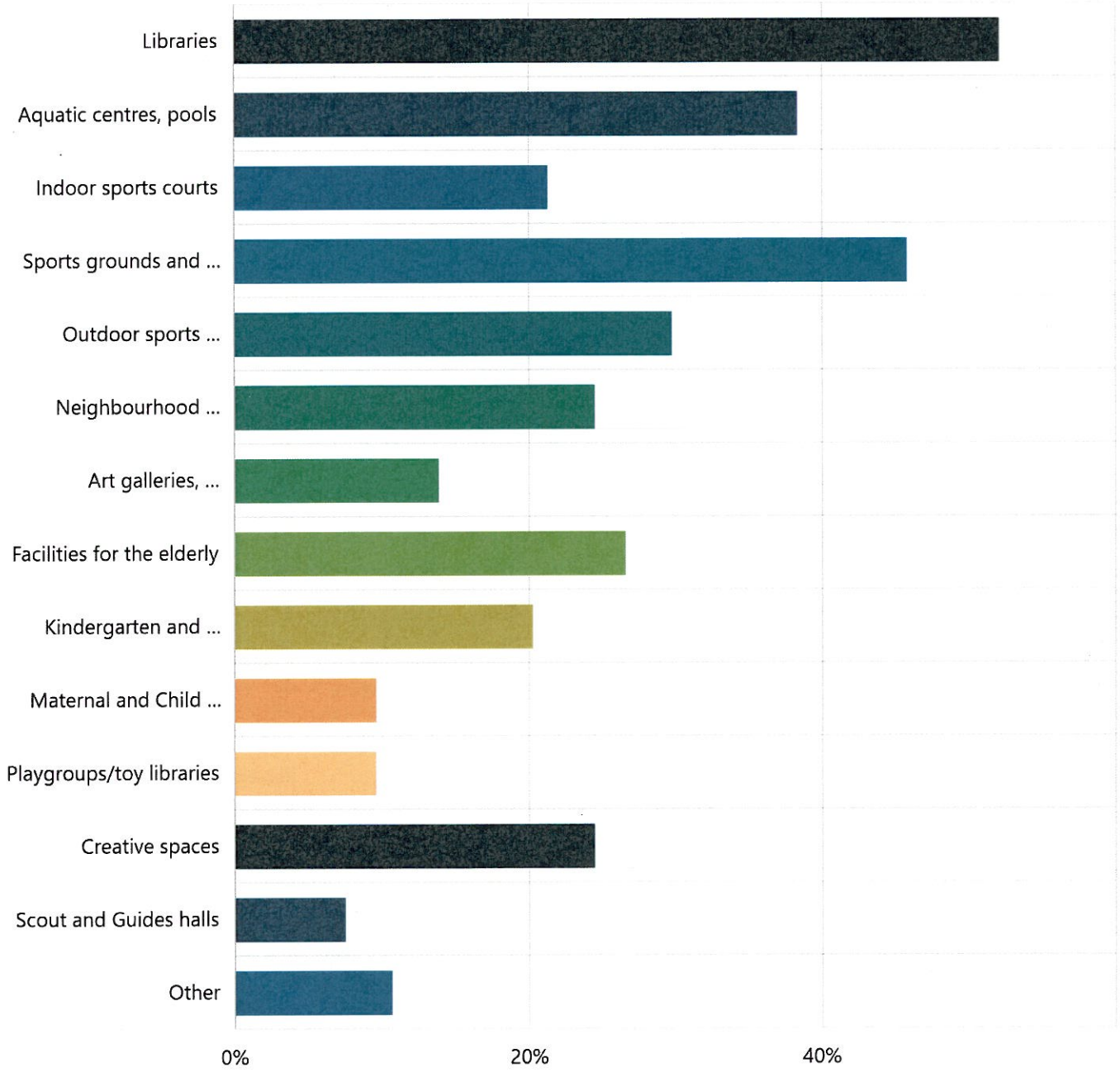
Answer choices	Percent	Count
Yes	57.45%	54
No	42.55%	40
Total	**100.00%**	**94**

3. What types of homes would you like to see more of? (choose top 3) Required
Multi Choice | Skipped: 0 | Answered: 94 (100%)



Answer choices	Percent	Count
Apartments	22.34%	21
Rentals	12.77%	12
Key worker housing	7.45%	7
Student housing	15.96%	15
Family homes	87.23%	82
Social housing	11.70%	11
Aged care	21.28%	20
Retirement	22.34%	21
Other	9.57%	9

4. Which community facilities are important to you? (choose top 3) Required
Multi Choice | Skipped: 0 | Answered: 94 (100%)

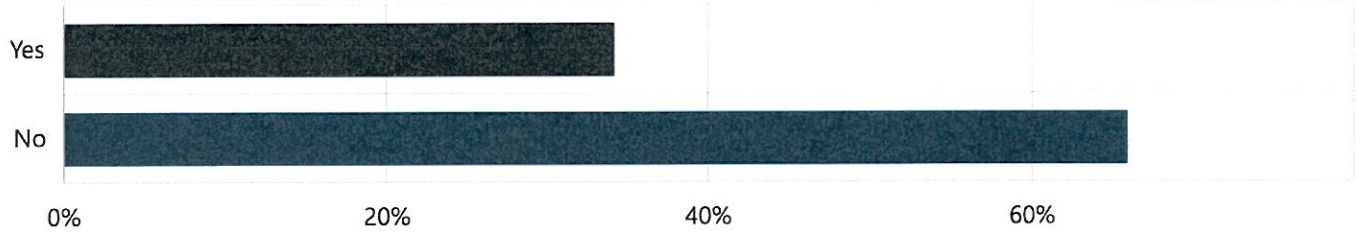


Answer choices	Percent	Count
Libraries	52.13%	49
Aquatic centres, pools	38.30%	36
Indoor sports courts	21.28%	20
Sports grounds and pavilions	45.74%	43
Outdoor sports courts and pavilions	29.79%	28

Neighbourhood houses, U3A, community centres	24.47%	23
Art galleries, theatres, performance spaces	13.83%	13
Facilities for the elderly	26.60%	25
Kindergarten and childcare	20.21%	19
Maternal and Child Health	9.57%	9
Playgroups/toy libraries	9.57%	9
Creative spaces	24.47%	23
Scout and Guides halls	7.45%	7
Other	10.64%	10

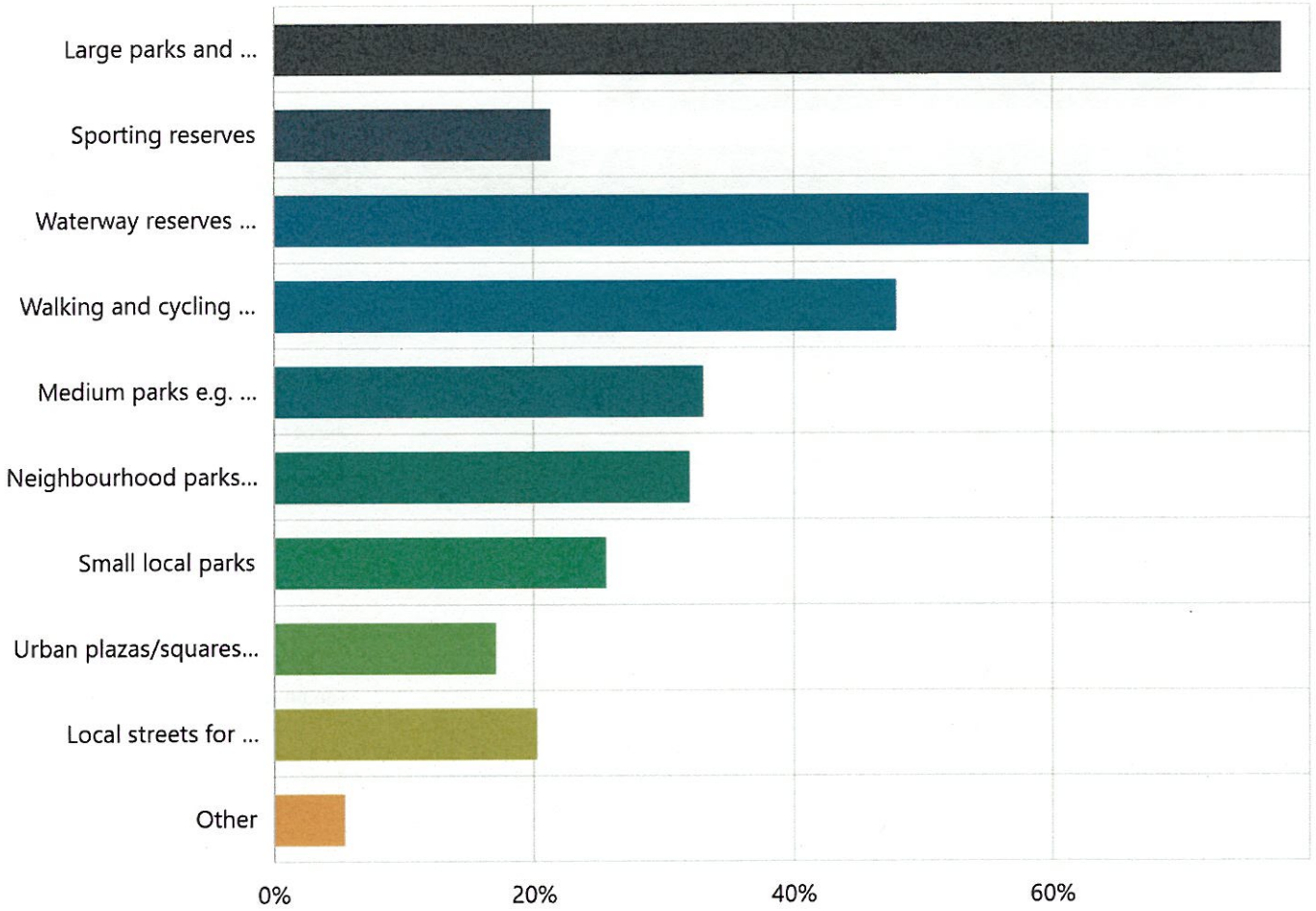
5. Is the proposed provision of community facilities in Burwood as outlined in the draft structure plans enough for the future ? Required

Multi Choice | Skipped: 0 | Answered: 94 (100%)



Answer choices	Percent	Count
Yes	34.04%	32
No	65.96%	62
Total	**100.00%**	**94**

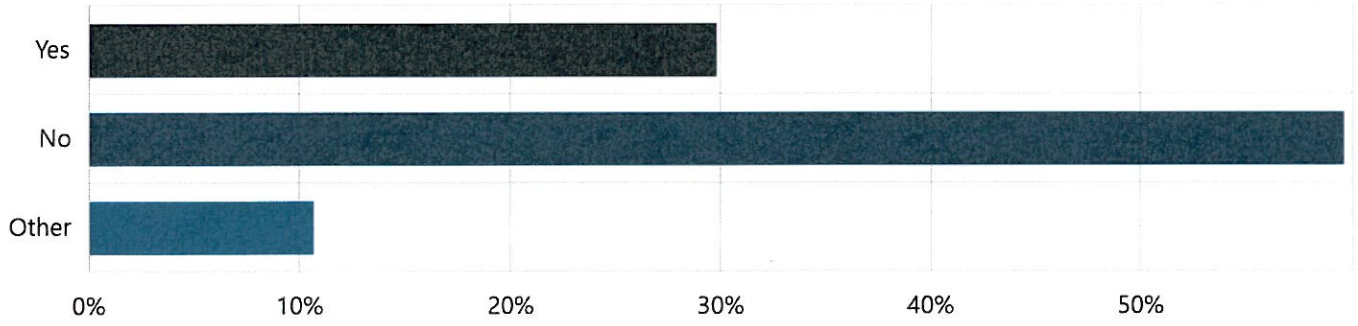
6. Which open spaces are important to you? (choose top 3) Required
Multi Choice | Skipped: 0 | Answered: 94 (100%)



Answer choices	Percent	Count
Large parks and reserves (non-sporting) e.g. Wattle Park, Blackburn Lake Sanctuary etc.	77.66%	73
Sporting reserves	21.28%	20
Waterway reserves e.g. Gardiner's Creek	62.77%	59
Walking and cycling networks e.g. Pipe tracks, Eastern Freeway reserve and railway corridor etc.	47.87%	45
Medium parks e.g. Box Hill Gardens and Halliday Park	32.98%	31
Neighbourhood parks e.g. Lundgren Chain and Gawler Chain	31.91%	30
Small local parks	25.53%	24
Urban plazas/squares e.g. Box Hill Mall and Burwood Brickworks Plaza	17.02%	16
Local streets for exercise	20.21%	19
Other	5.32%	5

7. Is the proposed provision of open space in Burwood as outlined in the draft structure plans enough for the future (Page 50 of the draft structure plan)? Required

Multi Choice | Skipped: 0 | Answered: 94 (100%)



Answer choices	Percent	Count
Yes	29.79%	28
No	59.57%	56
Other	10.64%	10
Total	**100.00%**	**94**

8. What would you like to see prioritised to support future economic growth Required
Long Text | Skipped: 0 | Answered: 94 (100%)

Sentiment

No sentiment data

Tags

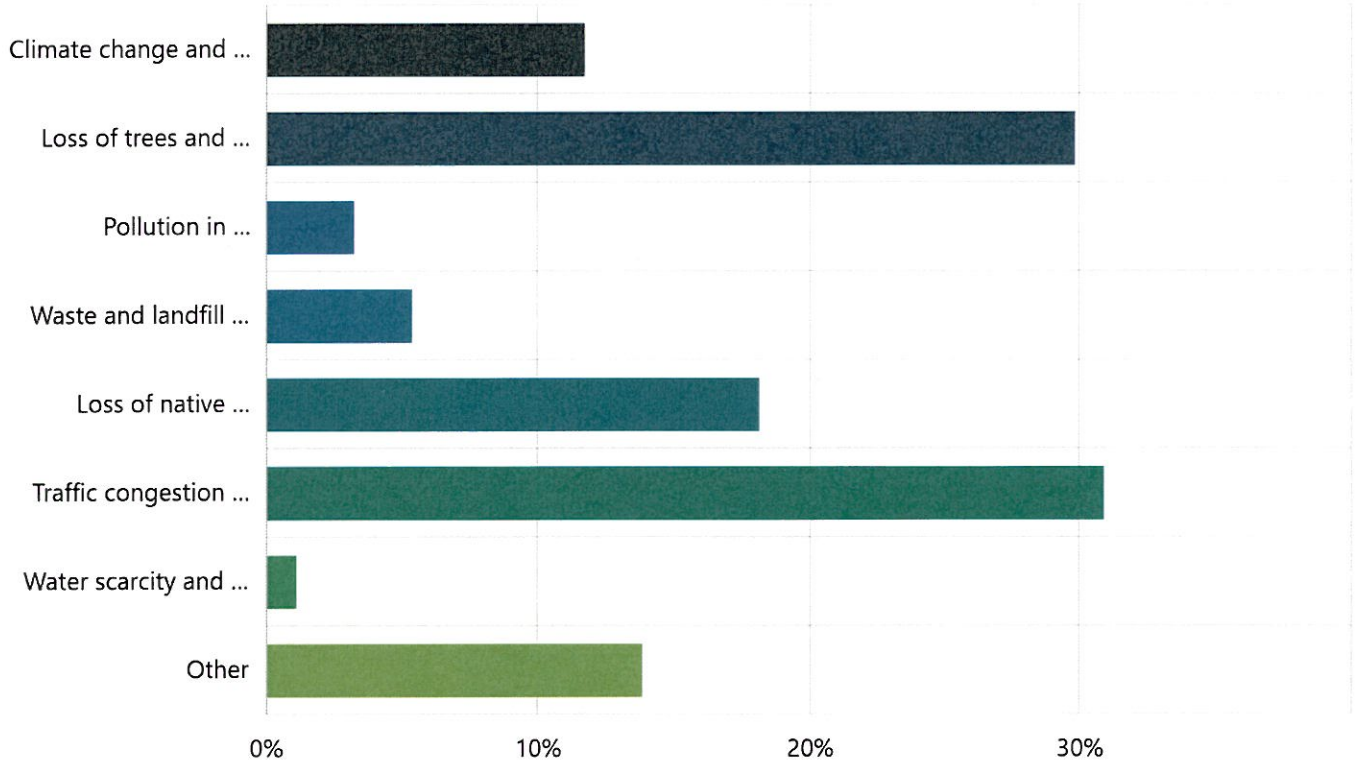
No tag data

Featured Contributions

No featured contributions

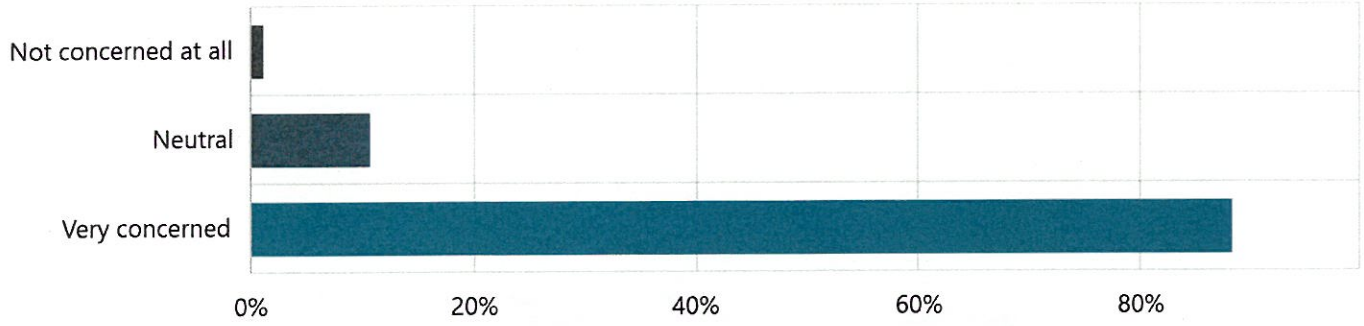
NOTE:
Text summary provided in Whitehorse City Council "YourSay Summary" report.
Dated 19 May 2025

9. What environmental issues are you most concerned about in Burwood? (Choose top 3) Required
Multi Choice | Skipped: 0 | Answered: 94 (100%)



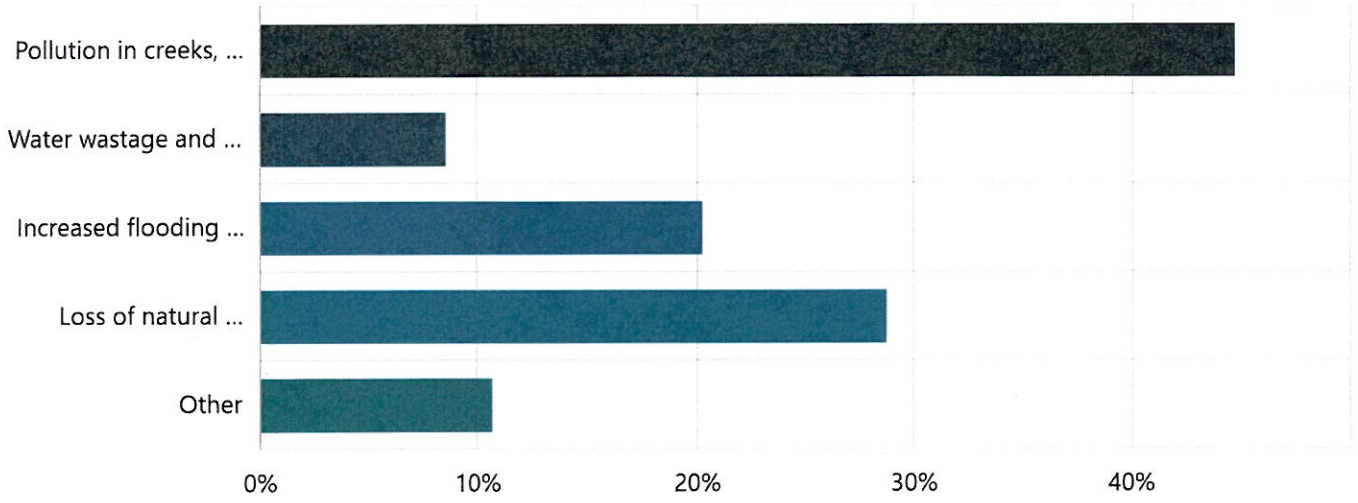
Answer choices	Percent	Count
Climate change and extreme weather (heatwaves, storms, flooding)	11.70%	11
Loss of trees and green spaces	29.79%	28
Pollution in waterways and creeks	3.19%	3
Waste and landfill issues	5.32%	5
Loss of native wildlife and biodiversity	18.09%	17
Traffic congestion and transport emissions	30.85%	29
Water scarcity and conservation	1.06%	1
Other	13.83%	13

10. How concerned are you about the loss of trees and green spaces in Burwood? Required
Multi Choice | Skipped: 0 | Answered: 94 (100%)



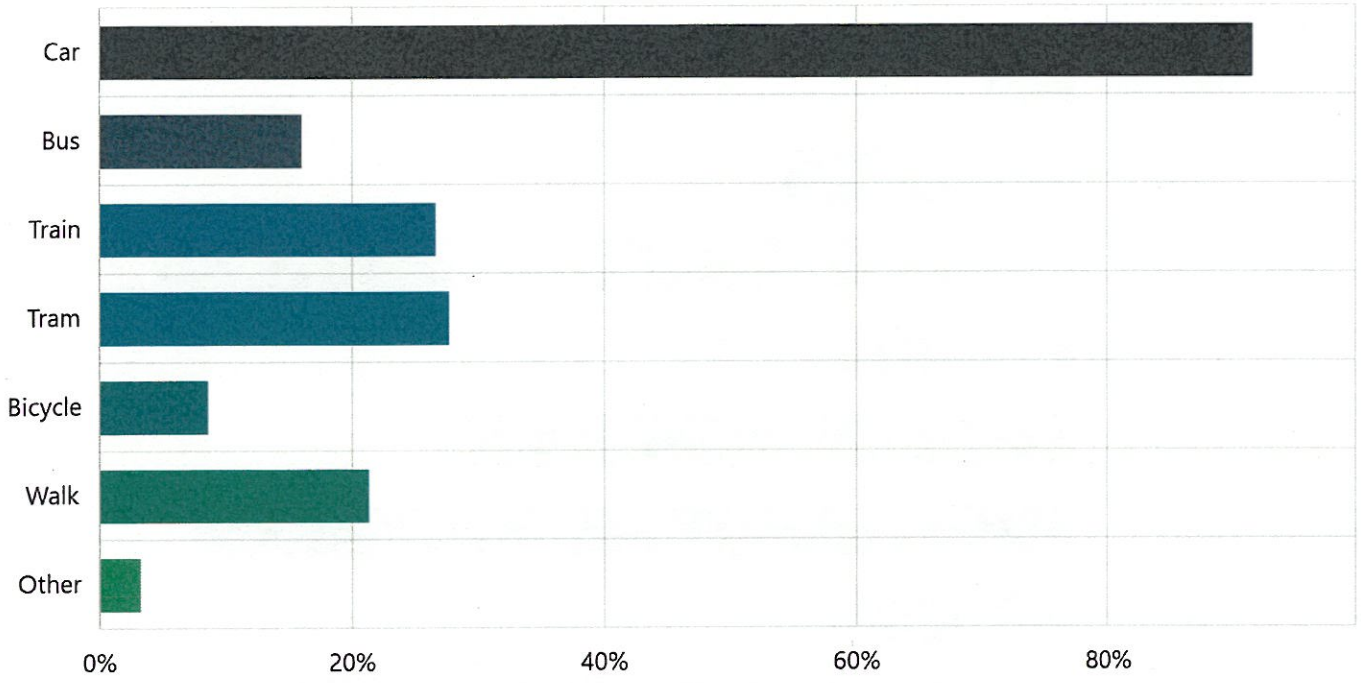
Answer choices	Percent	Count
Not concerned at all	1.06%	1
Neutral	10.64%	10
Very concerned	88.30%	83
Total	**100.00%**	**94**

11. What water-related issues concern you the most in Whitehorse? (Choose up to 3) Required
Multi Choice | Skipped: 0 | Answered: 94 (100%)



Answer choices	Percent	Count
Pollution in creeks, wetlands, and waterways	44.68%	42
Water wastage and inefficient use	8.51%	8
Increased flooding and stormwater runoff	20.21%	19
Loss of natural habitats for wildlife	28.72%	27
Other	10.64%	10

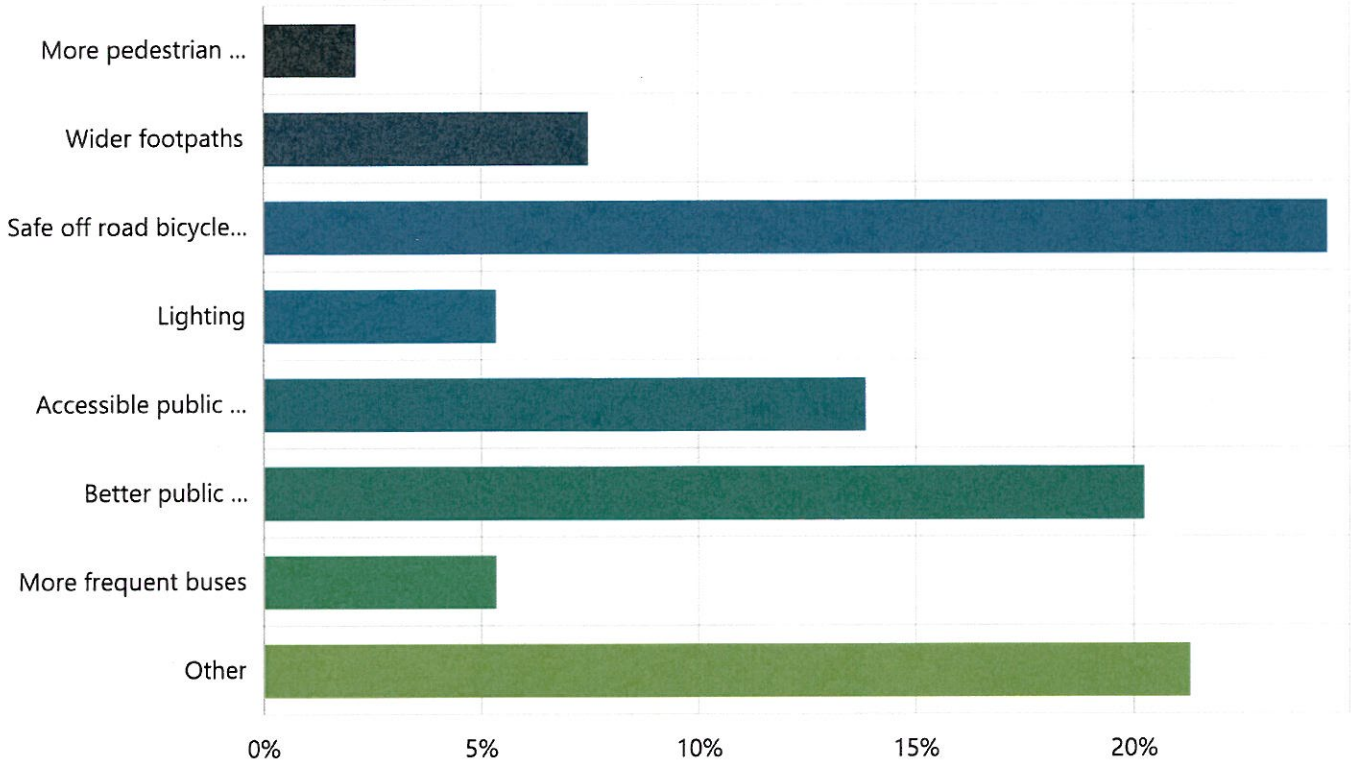
12. What mode of transport do you currently mainly use? Required
Multi Choice | Skipped: 0 | Answered: 94 (100%)



Answer choices	Percent	Count
Car	91.49%	86
Bus	15.96%	15
Train	26.60%	25
Tram	27.66%	26
Bicycle	8.51%	8
Walk	21.28%	20
Other	3.19%	3

13. What improvements would make you switch to walking, riding a bike, or using more public transport in the future? Required

Multi Choice | Skipped: 0 | Answered: 94 (100%)



Answer choices	Percent	Count
More pedestrian crossings	2.13%	2
Wider footpaths	7.45%	7
Safe off road bicycle connections	24.47%	23
Lighting	5.32%	5
Accessible public transport	13.83%	13
Better public transport timetabling	20.21%	19
More frequent buses	5.32%	5
Other	21.28%	20
Total	**100.00%**	**94**

14. Do you have any other comments about SRL's draft structure plans for Burwood?

Long Text | Skipped: 31 | Answered: 63 (67%)

Sentiment

No sentiment data

Tags

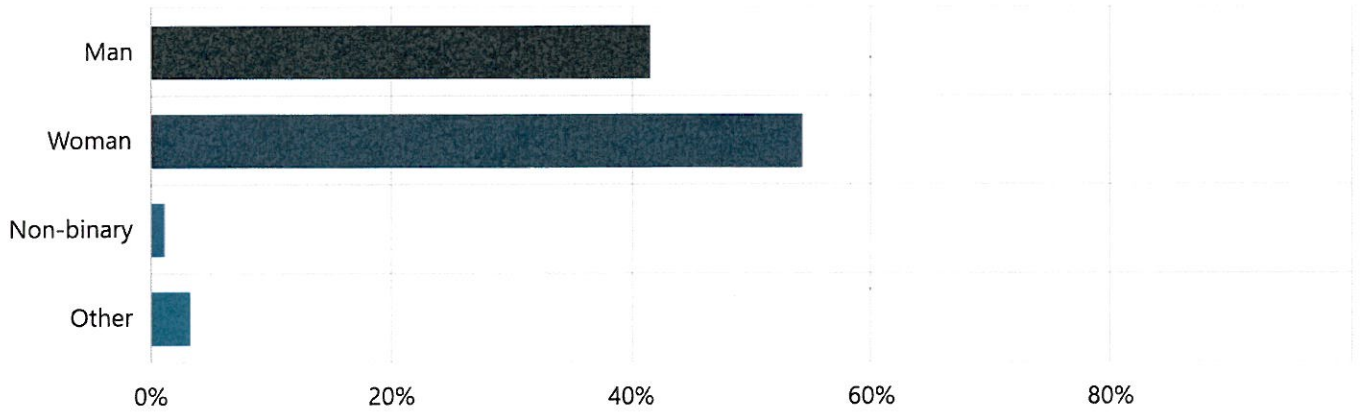
No tag data

Featured Contributions

No featured contributions

NOTE:
Text summary provided in Whitehorse City Council "YourSay Summary" report.
Dated 19 May 2025

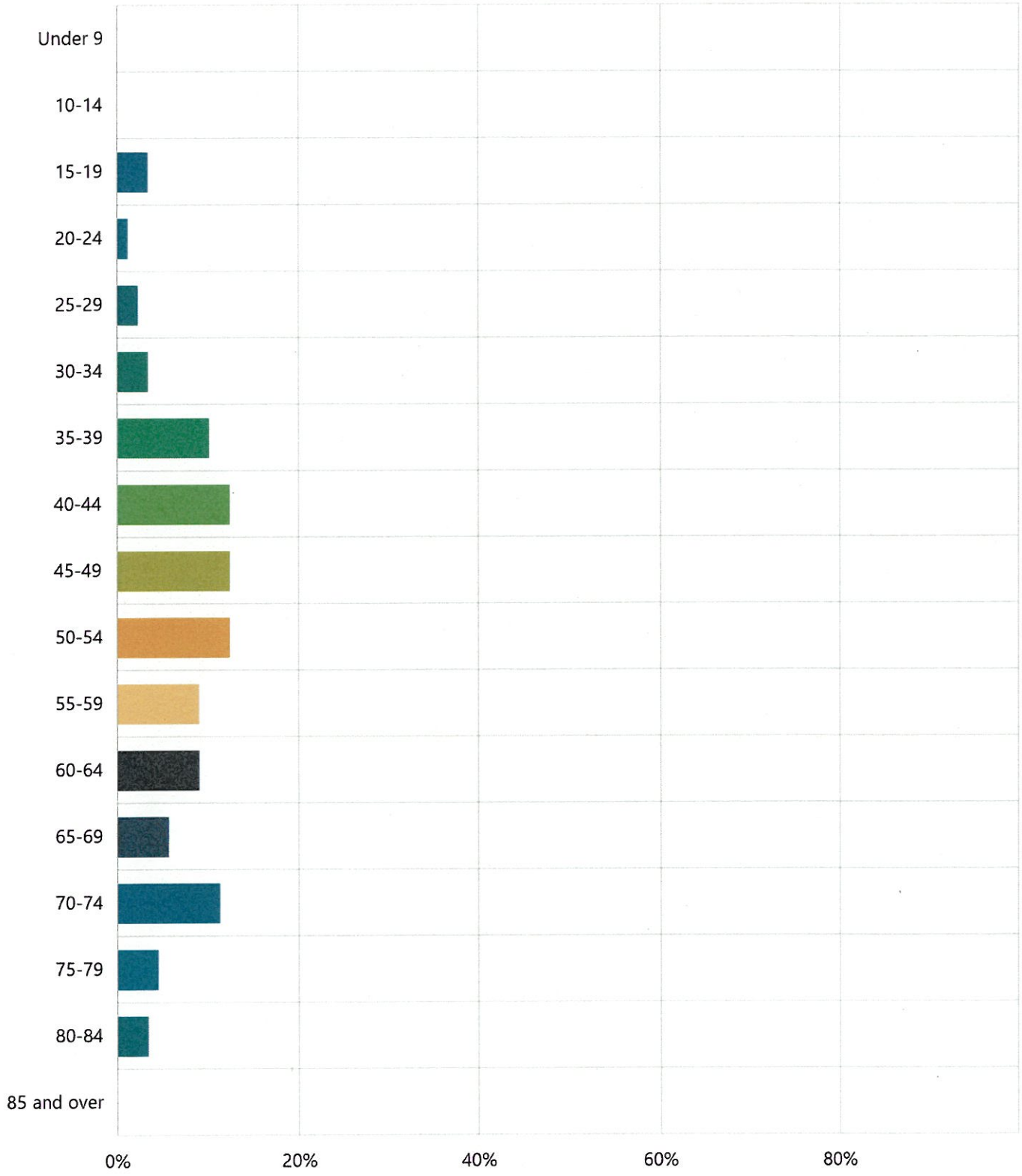
15. Gender Required
Select Box | Skipped: 0 | Answered: 94 (100%)



Answer choices	Percent	Count
Man	41.49%	39
Woman	54.26%	51
Non-binary	1.06%	1
Other	3.19%	3
Total	**100.00%**	**94**

16. Age Group

Select Box | Skipped: 5 | Answered: 89 (94.7%)



Answer choices	Percent	Count
Under 9	0%	0

10-14	0%	0
15-19	3.37%	3
20-24	1.12%	1
25-29	2.25%	2
30-34	3.37%	3
35-39	10.11%	9
40-44	12.36%	11
45-49	12.36%	11
50-54	12.36%	11
55-59	8.99%	8
60-64	8.99%	8
65-69	5.62%	5
70-74	11.24%	10
75-79	4.49%	4
80-84	3.37%	3
85 and over	0%	0
Total	**100.00%**	**89**

Your Say Whitehorse

Report Type: Form Results Summary
Date Range: 22-03-2025 - 30-04-2025
Exported: 01-05-2025 13:46:55

Closed

Untitled
Suburban Rail Loop (SRL) Precinct planning

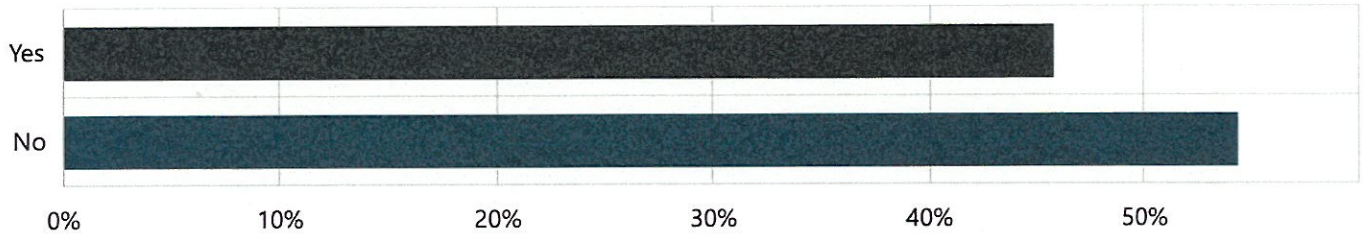
BOX HILL

134	140
Contributors	Contributions

Contribution Summary

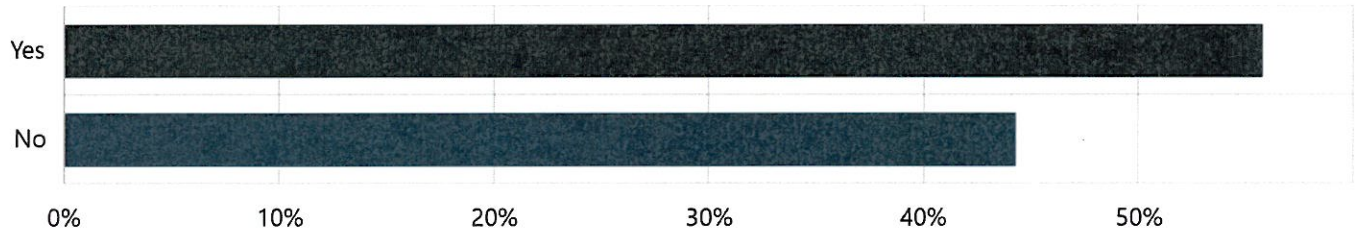
1. Do you live in the Box Hill Structure Plan area shown on the map (red boundary)? Required

Multi Choice | Skipped: 0 | Answered: 140 (100%)



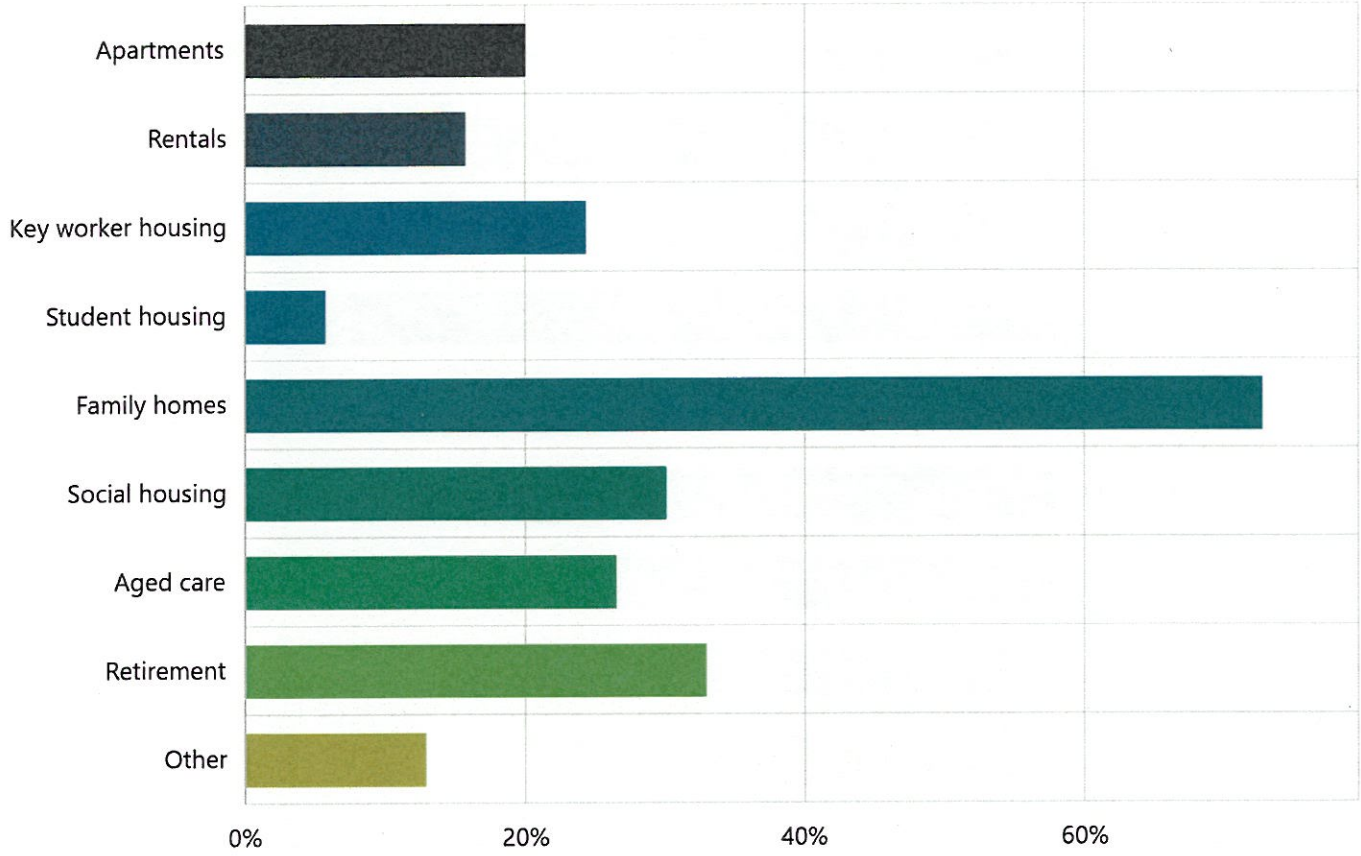
Answer choices	Percent	Count
Yes	45.71%	64
No	54.29%	76
Total	**100.00%**	**140**

2. Does the structure plan provide adequate housing options in Box Hill? Required
Multi Choice | Skipped: 0 | Answered: 140 (100%)



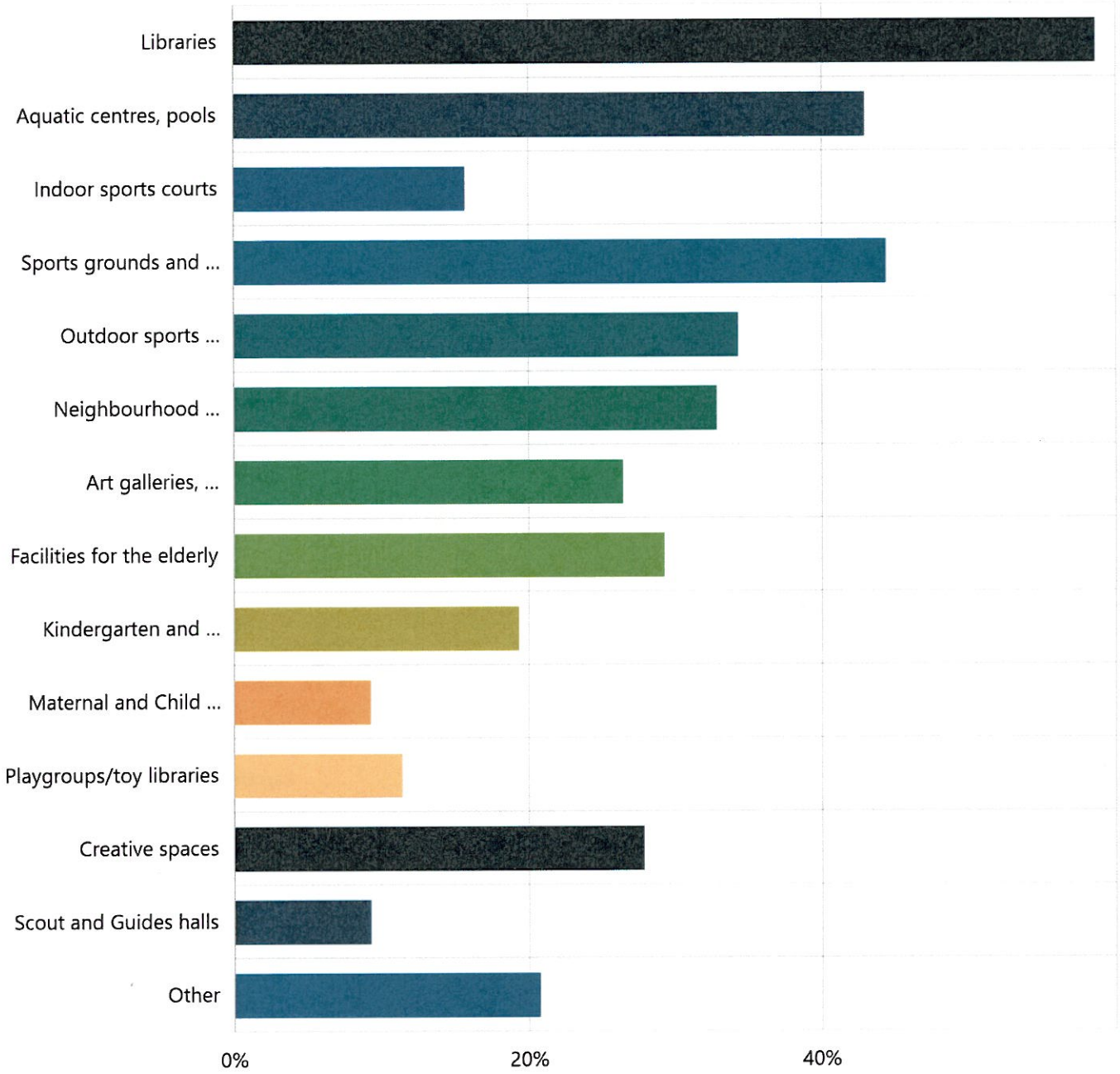
Answer choices	Percent	Count
Yes	55.71%	78
No	44.29%	62
Total	**100.00%**	**140**

3. What types of homes would you like to see more of? (choose top 3) Required
Multi Choice | Skipped: 0 | Answered: 140 (100%)



Answer choices	Percent	Count
Apartments	20.00%	28
Rentals	15.71%	22
Key worker housing	24.29%	34
Student housing	5.71%	8
Family homes	72.86%	102
Social housing	30.00%	42
Aged care	26.43%	37
Retirement	32.86%	46
Other	12.86%	18

4. Which community facilities are important to you? (choose top 3) Required
Multi Choice | Skipped: 0 | Answered: 140 (100%)

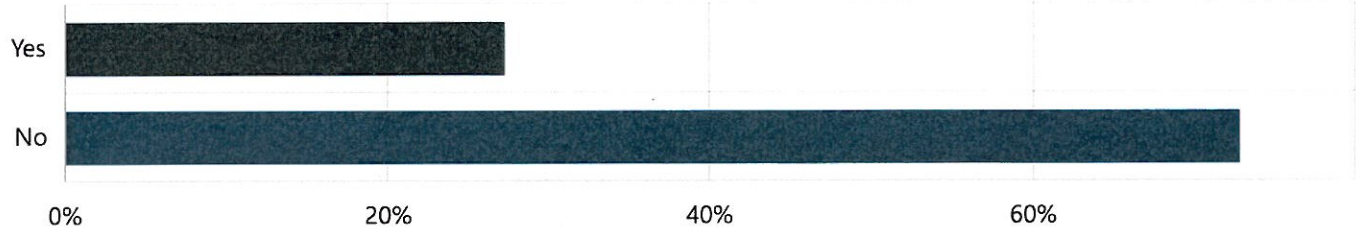


Answer choices	Percent	Count
Libraries	58.57%	82
Aquatic centres, pools	42.86%	60
Indoor sports courts	15.71%	22
Sports grounds and pavilions	44.29%	62
Outdoor sports courts and pavilions	34.29%	48

Neighbourhood houses, U3A, community centres	32.86%	46
Art galleries, theatres, performance spaces	26.43%	37
Facilities for the elderly	29.29%	41
Kindergarten and childcare	19.29%	27
Maternal and Child Health	9.29%	13
Playgroups/toy libraries	11.43%	16
Creative spaces	27.86%	39
Scout and Guides halls	9.29%	13
Other	20.71%	29

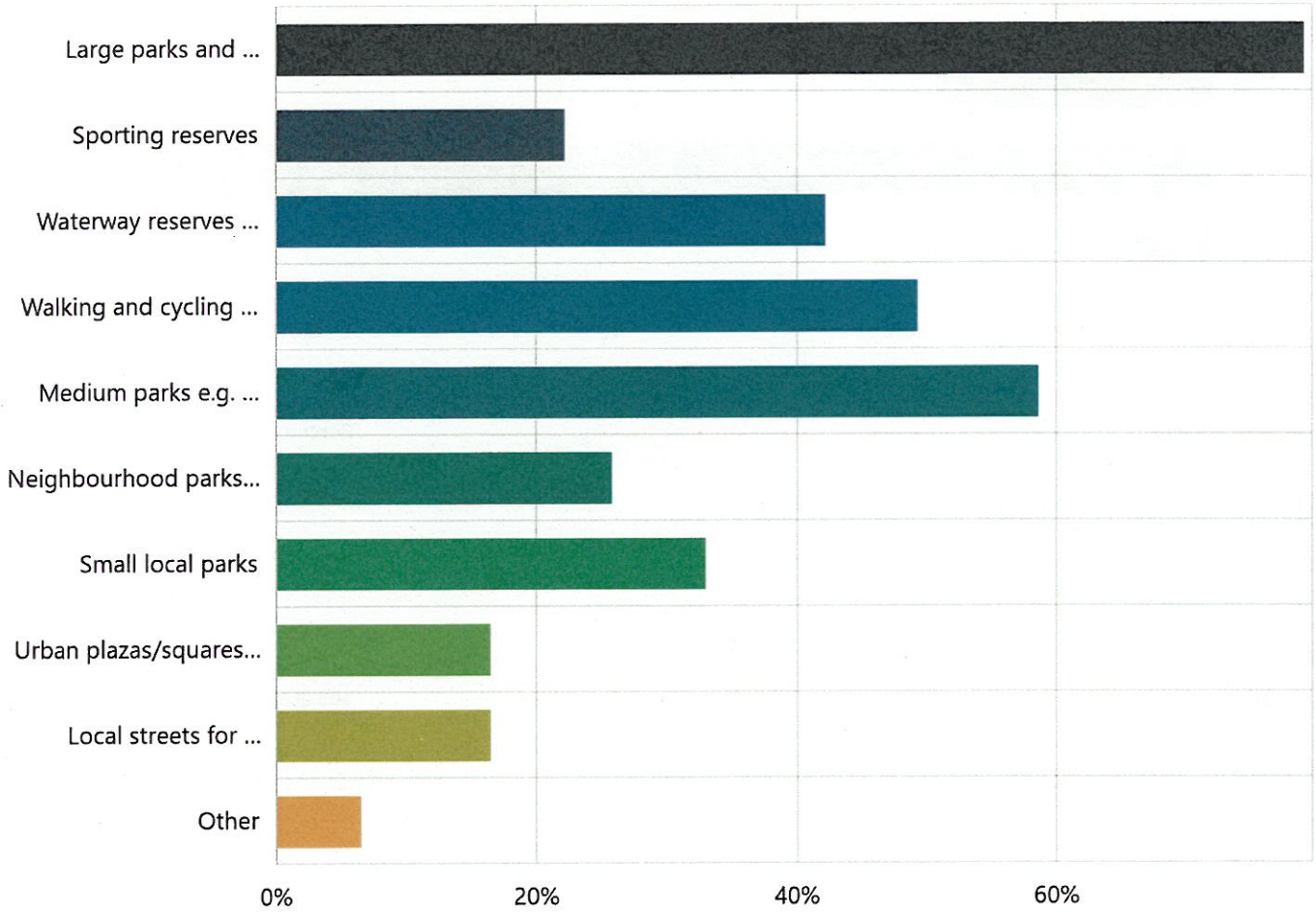
5. Is the proposed provision of community facilities in Box Hill as outlined in the draft structure plans enough for the future ? Required

Multi Choice | Skipped: 0 | Answered: 140 (100%)



Answer choices	Percent	Count
Yes	27.14%	38
No	72.86%	102
Total	**100.00%**	**140**

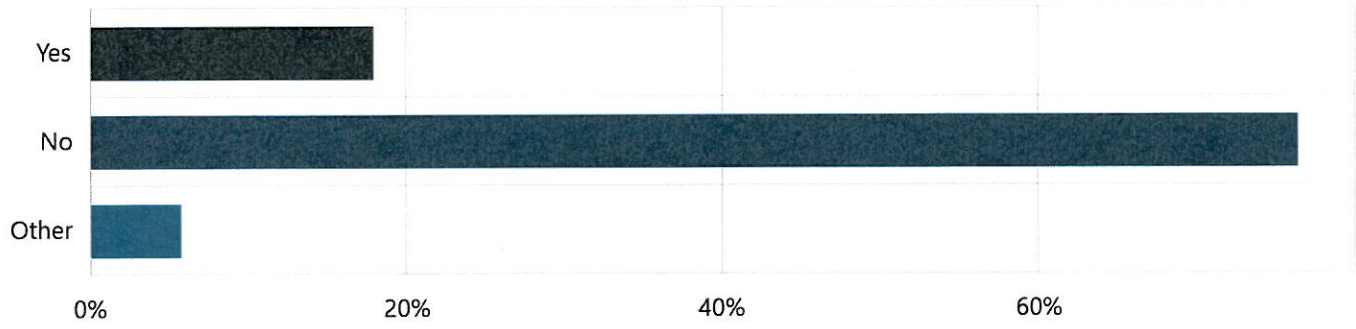
6. Which open spaces are important to you? (choose top 3) Required
Multi Choice | Skipped: 0 | Answered: 140 (100%)



Answer choices	Percent	Count
Large parks and reserves (non-sporting) e.g. Wattle Park, Blackburn Lake Sanctuary etc.	79.29%	111
Sporting reserves	22.14%	31
Waterway reserves e.g. Gardiner's Creek	42.14%	59
Walking and cycling networks e.g. Pipe tracks, Eastern Freeway reserve and railway corridor etc..	49.29%	69
Medium parks e.g. Box Hill Gardens and Halliday Park	58.57%	82
Neighbourhood parks e.g. Lundgren Chain and Gawler Chain	25.71%	36
Small local parks	32.86%	46
Urban plazas/squares e.g. Box Hill Mall and Burwood Brickworks Plaza	16.43%	23
Local streets for exercise	16.43%	23
Other	6.43%	9

7. Is the proposed provision of open space in Box Hill as outlined in the draft structure plans enough for the future (Page 48 of the draft structure plan)? Required

Multi Choice | Skipped: 0 | Answered: 140 (100%)



Answer choices	Percent	Count
Yes	17.86%	25
No	76.43%	107
Other	5.71%	8
Total	**100.00%**	**140**

8. What would you like to see prioritised to support future economic growth

Long Text | Skipped: 32 | Answered: 108 (77.1%)

Sentiment

Positive	Mixed	Negative	Neutral	Unclassified
34% (37)	3% (3)	20% (22)	43% (46)	0% (0)

Tags

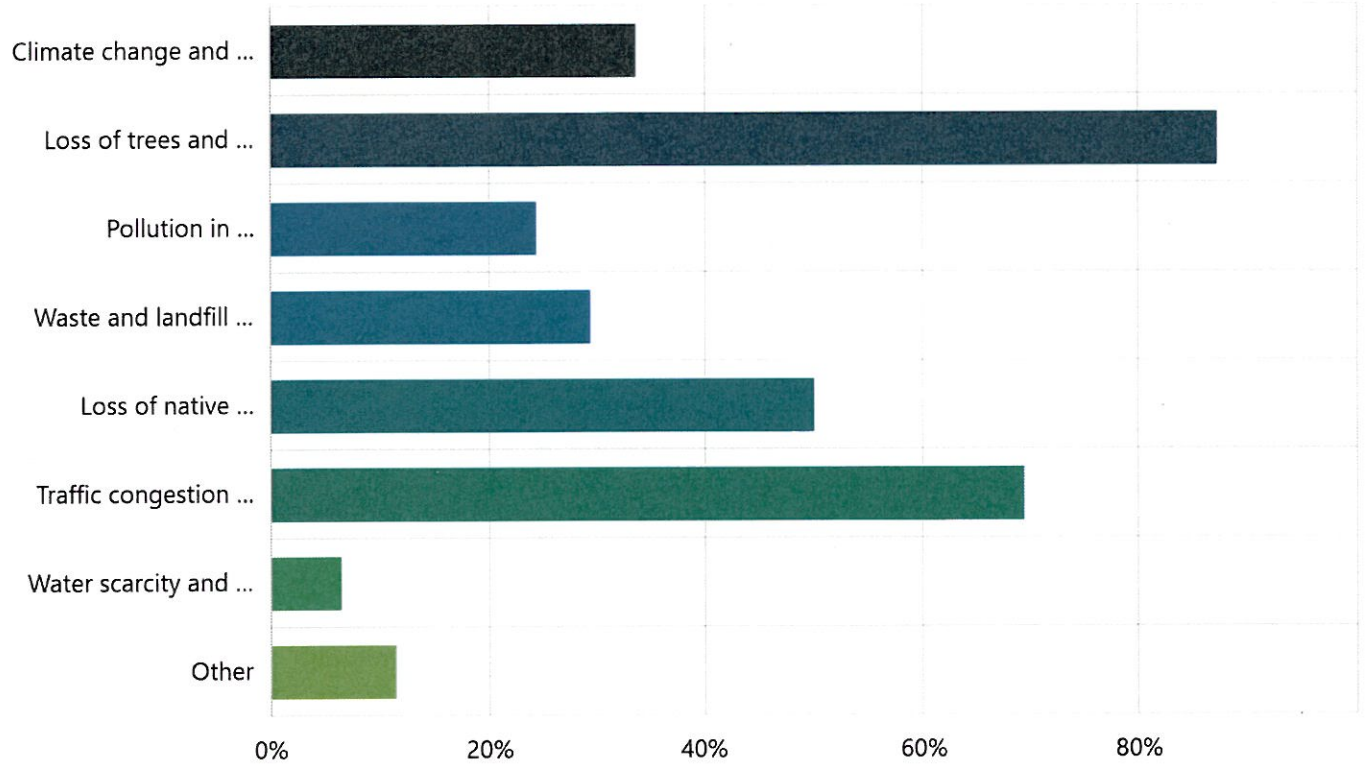
No tag data

Featured Contributions

No featured contributions

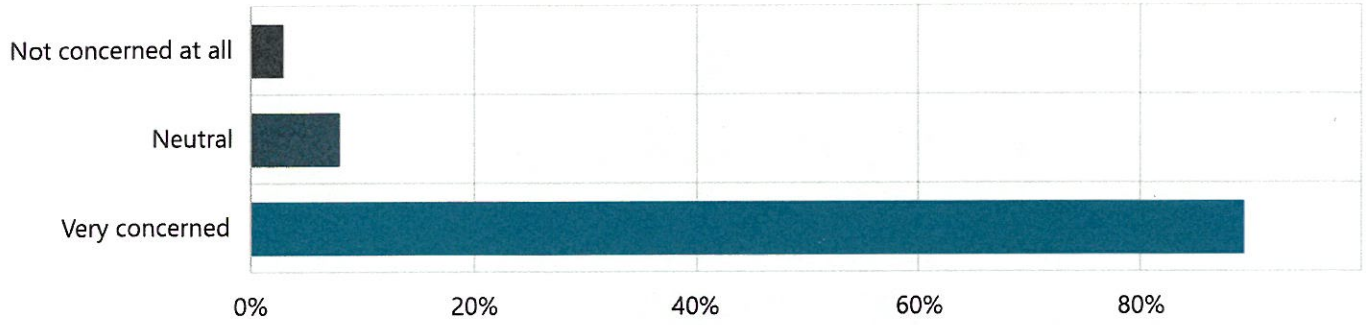
NOTE:
Text summary provided in Whitehorse City Council "YourSay Summary" report.
Dated 19 May 2025

9. What environmental issues are you most concerned about in Box Hill? (Choose top 3) Required
Multi Choice | Skipped: 0 | Answered: 140 (100%)



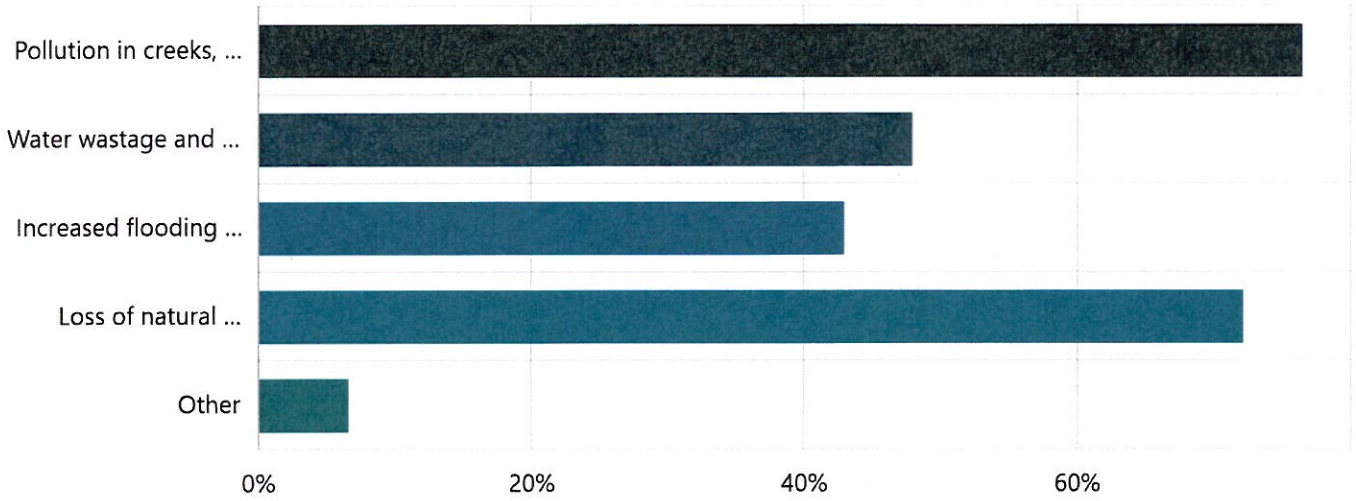
Answer choices	Percent	Count
Climate change and extreme weather (heatwaves, storms, flooding)	33.57%	47
Loss of trees and green spaces	87.14%	122
Pollution in waterways and creeks	24.29%	34
Waste and landfill issues	29.29%	41
Loss of native wildlife and biodiversity	50.00%	70
Traffic congestion and transport emissions	69.29%	97
Water scarcity and conservation	6.43%	9
Other	11.43%	16

10. How concerned are you about the loss of trees and green spaces in Box Hill? Required
Multi Choice | Skipped: 0 | Answered: 140 (100%)



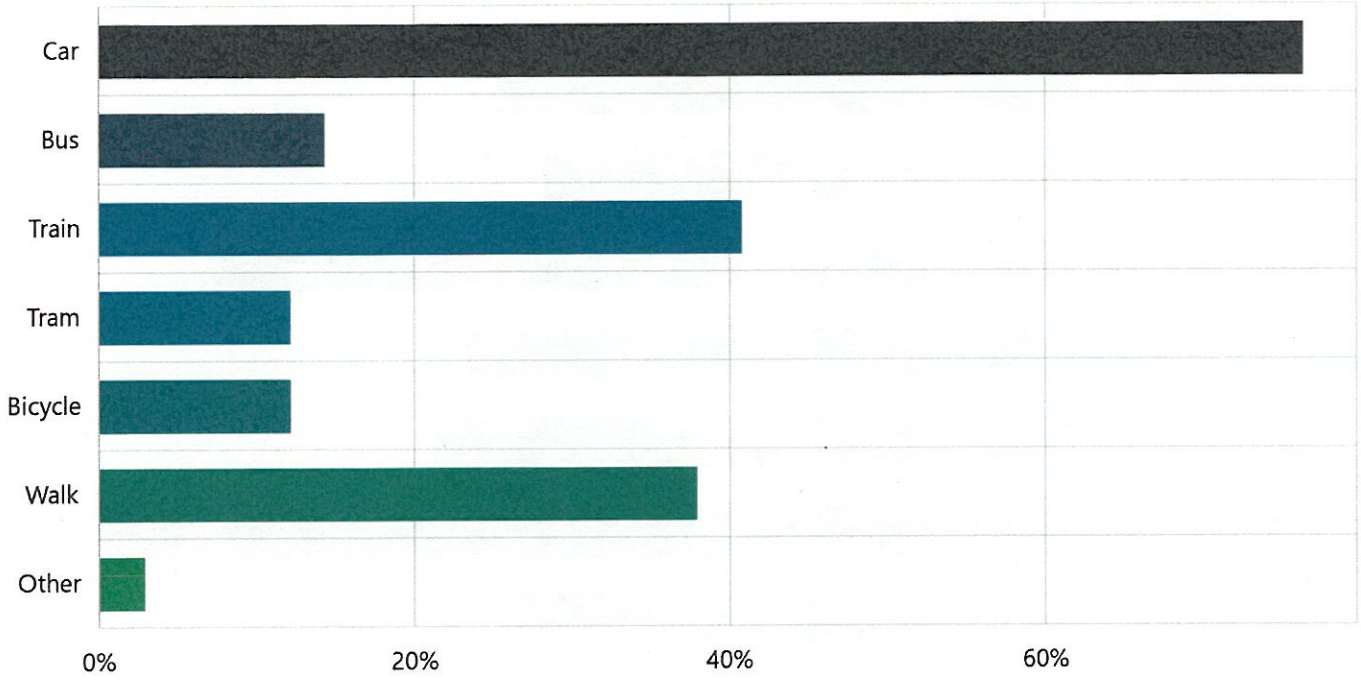
Answer choices	Percent	Count
Not concerned at all	2.86%	4
Neutral	7.86%	11
Very concerned	89.29%	125
Total	**100.00%**	**140**

11. What water-related issues concern you the most in Box Hill? (Choose up to 3) Required
Multi Choice | Skipped: 0 | Answered: 140 (100%)



Answer choices	Percent	Count
Pollution in creeks, wetlands, and waterways	76.43%	107
Water wastage and inefficient use	47.86%	67
Increased flooding and stormwater runoff	42.86%	60
Loss of natural habitats for wildlife	72.14%	101
Other	6.43%	9

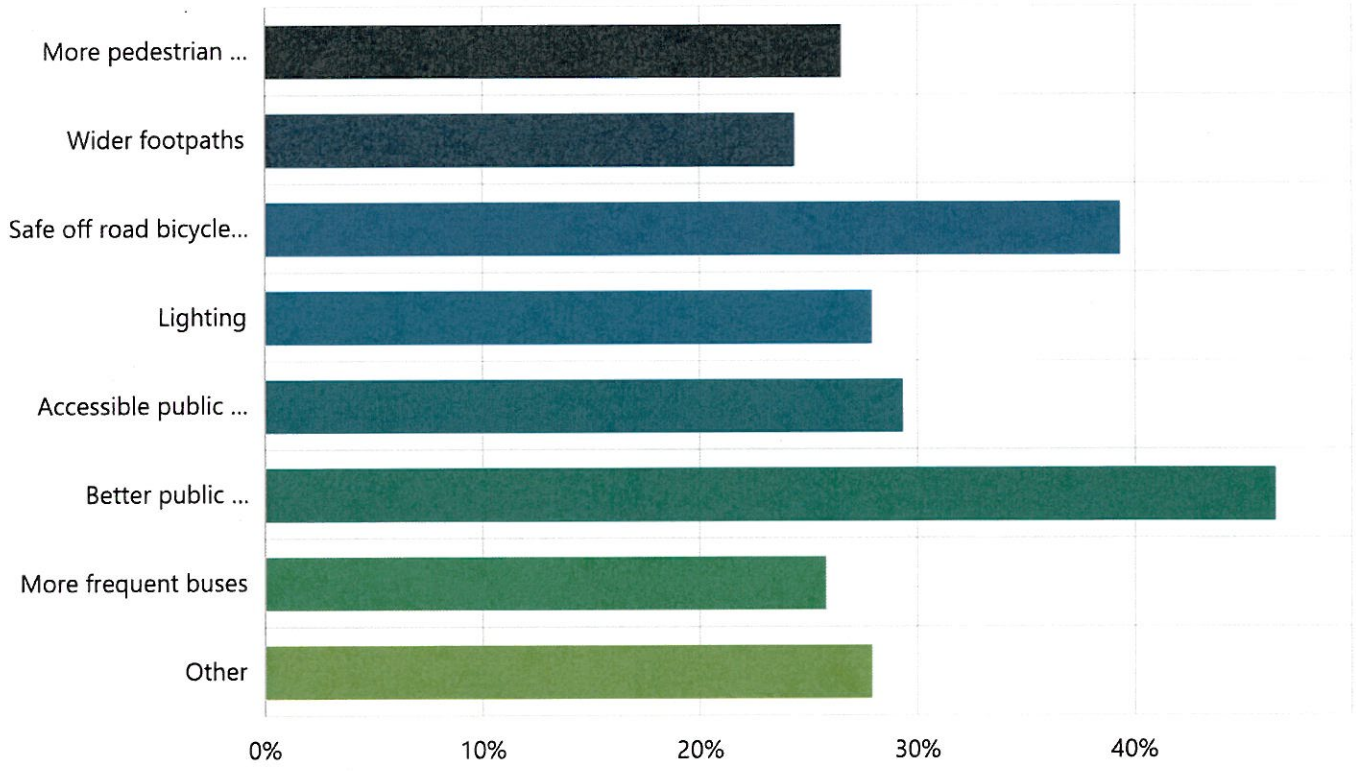
12. What mode of transport do you mainly use? Required
Multi Choice | Skipped: 0 | Answered: 140 (100%)



Answer choices	Percent	Count
Car	76.43%	107
Bus	14.29%	20
Train	40.71%	57
Tram	12.14%	17
Bicycle	12.14%	17
Walk	37.86%	53
Other	2.86%	4

13. What improvements would make you switch to walking, riding a bike, or using more public transport? (Choose up to 3) Required

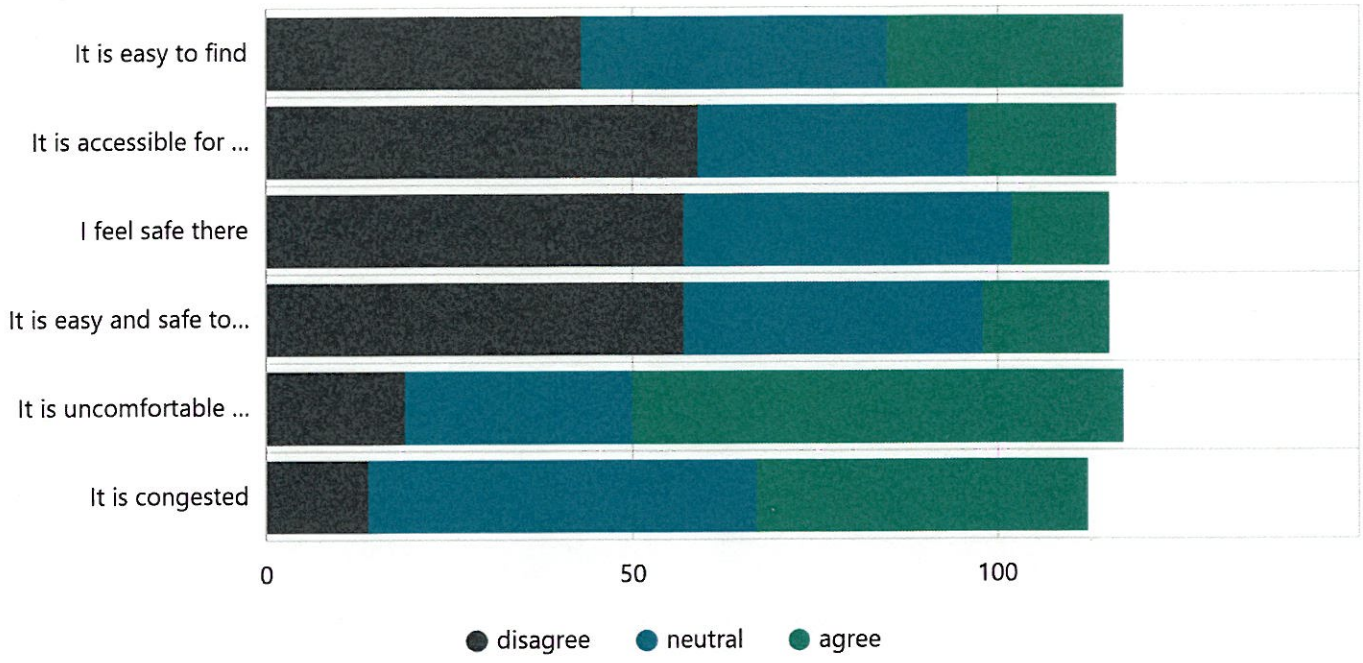
Multi Choice | Skipped: 0 | Answered: 140 (100%)



Answer choices	Percent	Count
More pedestrian crossings	26.43%	37
Wider footpaths	24.29%	34
Safe off road bicycle connections	39.29%	55
Lighting	27.86%	39
Accessible public transport	29.29%	41
Better public transport timetabling	46.43%	65
More frequent buses	25.71%	36
Other	27.86%	39

14. If you use the Box Hill bus station (transport interchange), what is your experience with it?

Matrix | Skipped: 23 | Answered: 117 (83.6%)



	disagree	neutral	agree	Count	Score
It is easy to find	36.75% 43	35.90% 42	27.35% 32	117	1.91
It is accessible for everyone	50.86% 59	31.90% 37	17.24% 20	116	1.66
I feel safe there	49.57% 57	39.13% 45	11.30% 13	115	1.62
It is easy and safe to walk and cycle to	49.57% 57	35.65% 41	14.78% 17	115	1.65
It is uncomfortable e.g. limited seating and shelter, no toilets	16.24% 19	26.50% 31	57.26% 67	117	2.41
It is congested	12.50% 14	47.32% 53	40.18% 45	112	2.28

15. Do you have any other comments about SRL's draft structure plans for Box Hill?

Long Text | Skipped: 42 | Answered: 98 (70%)

Sentiment

Positive	Mixed	Negative	Neutral	Unclassified
17% (17)	9% (9)	52% (51)	21% (21)	0% (0)

Tags

No tag data

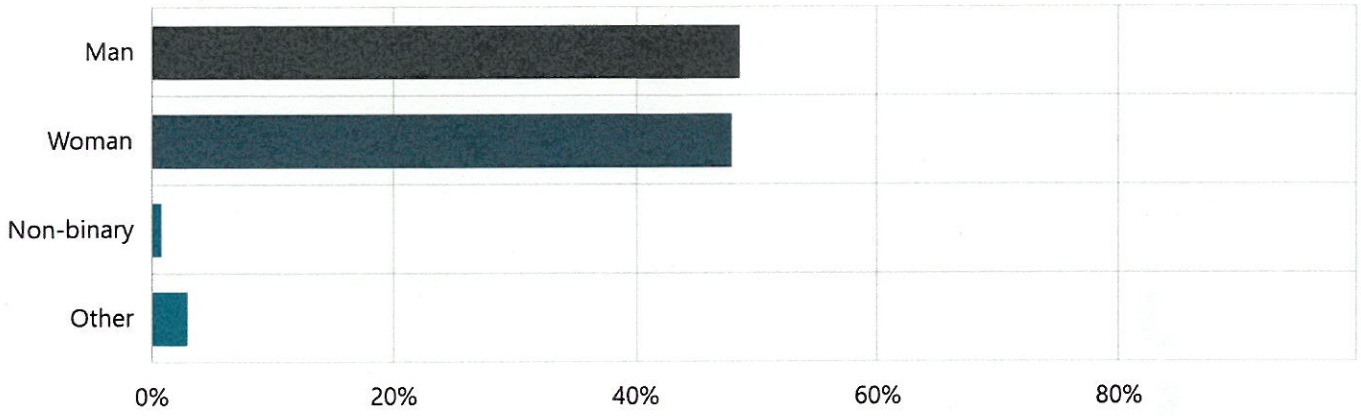
Featured Contributions

No featured contributions

NOTE:
Text summary provided in Whitehorse City Council "YourSay Summary" report.
Dated 19 May 2025

16. **Gender** Required

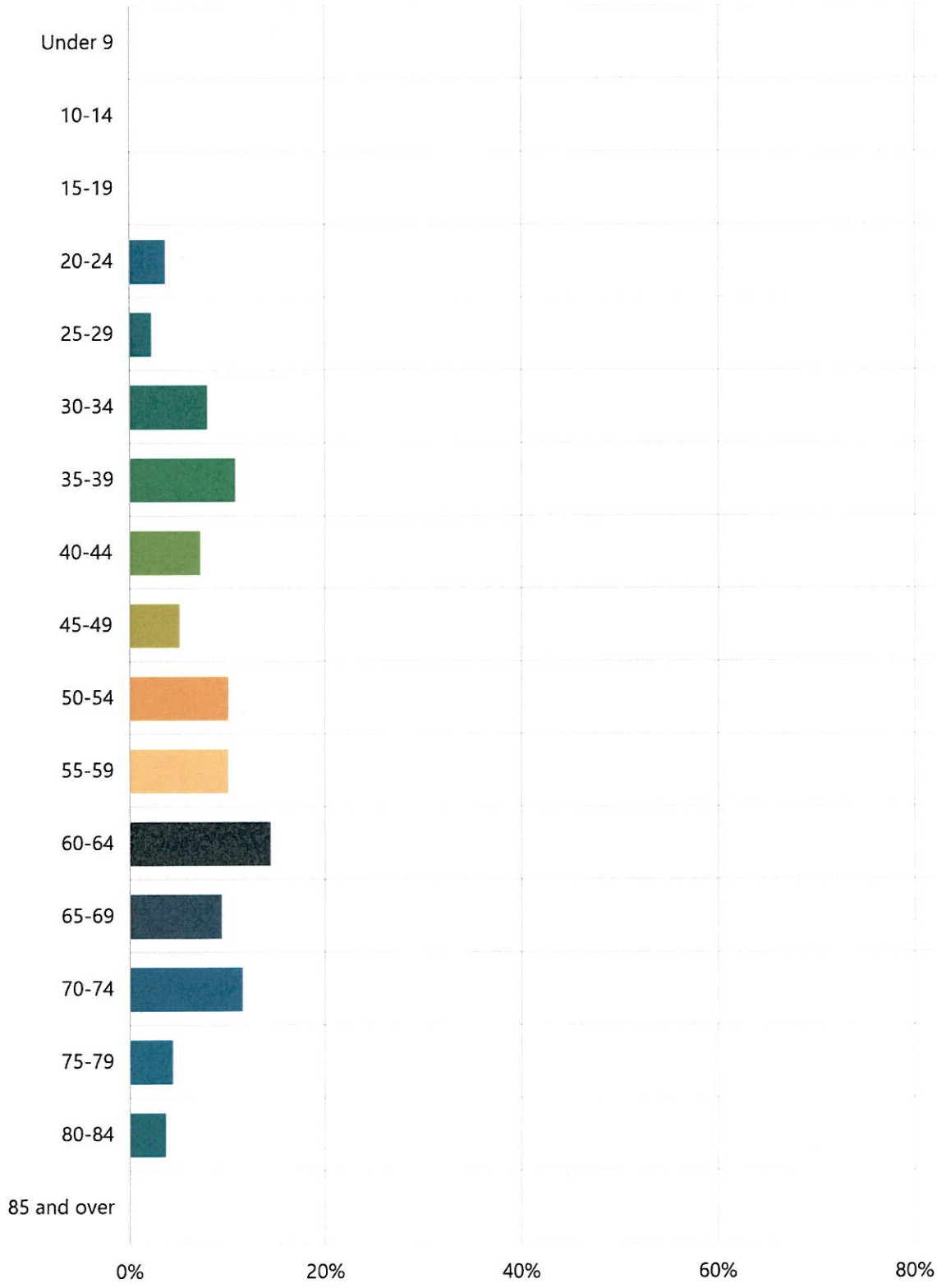
Select Box | Skipped: 0 | Answered: 140 (100%)



Answer choices	Percent	Count
Man	48.57%	68
Woman	47.86%	67
Non-binary	0.71%	1
Other	2.86%	4
Total	**100.00%**	**140**

17. Age Group

Select Box | Skipped: 1 | Answered: 139 (99.3%)



Answer choices	Percent	Count
Under 9	0%	0

10-14	0%	0
15-19	0%	0
20-24	3.60%	5
25-29	2.16%	3
30-34	7.91%	11
35-39	10.79%	15
40-44	7.19%	10
45-49	5.04%	7
50-54	10.07%	14
55-59	10.07%	14
60-64	14.39%	20
65-69	9.35%	13
70-74	11.51%	16
75-79	4.32%	6
80-84	3.60%	5
85 and over	0%	0
Total	**100.00%**	**139**